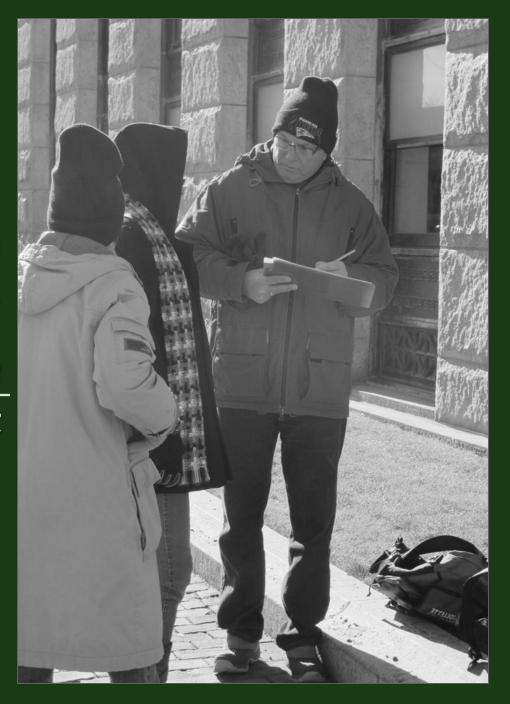


NEW BEDFORD CONTINUUM OF CARE

2018 Point-in-Time Homeless Count







Overview

Baseline Information

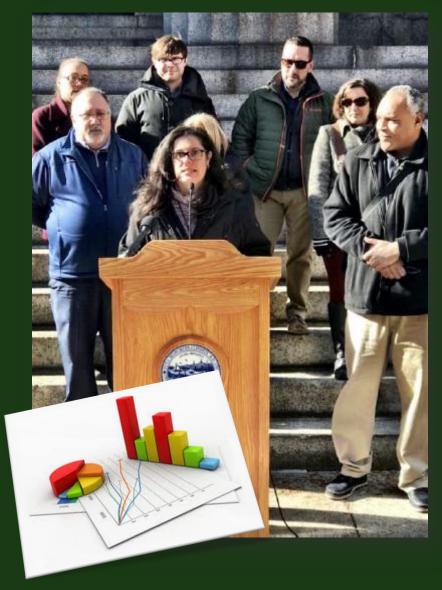
- What is a Point In Time count?
- **Goal of the count**
- When is it undertaken?
- Who is involved?
- Logistics and execution
- Defining the work

Statistical Results

- **PIT Count**
- Shelter vs. Unsheltered
- # Households
- Subpopulations
- **+** Chronic Homelessness
- **The Unsheltered/Trends**
- Unaccompanied Youth

The HIC

- Overview
- 2018 HIC by Housing Type
- The Take-Aways







- What is a Point-In-Time [PIT]?
 - # Required by the U.S. Department of Housing & Urban Development.
 - A census of individuals and families experiencing homelessness.
 - A count of those who are sheltered and those who are unsheltered and living on the streets.
 - Sampling of homelessness on any given day.
- The goal of the PIT is to...
 - Provide a one night "snapshot" of homelessness.
 - Capture demographic information about the populations that are experiencing homeless.
 - Understand how many individuals and families live on the streets, in emergency shelters or in transitional housing throughout New Bedford.
 - Provide data that reveals the extent to which resources are needed,
 who is served / un-served, hardest to house, etc.





- When is the PIT undertaken?
 - At the end of January each year across the country.
 - In New Bedford the 2018 PIT was on conducted on January 24th for a 24 hour period stretching overnight into January 25th.







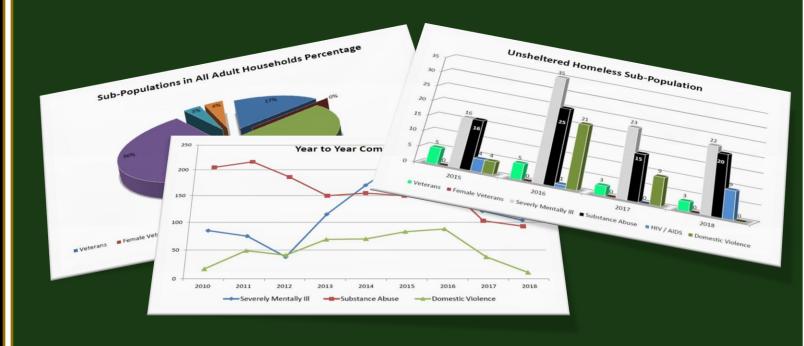
- Who does this?
 - Nationally conducted
 - Continuums of Care—New Bedford
 - Homeless Service Providers Network [HSPN]







- What's this data used for?
 - Provides reliable snapshot of big picture
 - Generates important data about different subpopulations
 - Presents information about trends
 - Guides strategic planning efforts
 - Informs federal funding decisions
 - Helps identify weaknesses, strengths and successes







- Logistics and Execution
 - HSPN's PIT Count Committee
 - Planning initiated in November 2017
 - HUD guidance/past practices reviewed
 - Marketing:
 - Volunteers recruited
 - Donations solicited
 - Public education
 - Public kick off—City Hall/Mayoral event
 - Data aggregated, analyzed and published







Baseline Information

 Logistics and Execution Kick-off and press conference

 Hosted by the Mayor's Office on the steps of the Main Public Library in the afternoon of January 24^{th.}

曲

- Provided information about the PIT count to the public and press.
- Recognized the importance and relevance of conducting such a census.
- Acknowledged the contributions of local businesses, organizations and volunteers.
- Officially opened the 24 hour count period.







Baseline Information

- Logistics and Execution...
 - Giveaways to folks participating in the PIT were provided as incentive and support.
 - A backpack with items like socks, gloves/mittens, food/beverage coupons, bus passes and toiletries was provided to each person counted.

Those donating generously for the 2018 PIT

Adcare

Allcare Wellness

Catholic Social Services

Mobile Loaves and Fishes

NBPD

PAACA

Seven Hills

Southeast Family Services

St. Luke's Hospital

Standard Times

Steppingstone

United Way

Veterans Transition House

WBSM

Carl Alves

Wendy Bluis

Danielle Brown

George Bailey

Officer Scott Conceicao

Raymond Duarte

Angela Eddings

Karen McDonald

Phil Paleologos

Drena Ribeiro

Wendy Tolley's mother

Amy Viera

Chris Waters

...and many more Anonymous Donors







Their importance cannot be overstated! Without them, there would be *no* count.







Volunteers

Their importance cannot be overstated! Without them, there would be *no* count.







Volunteers

Their importance cannot be overstated! Without them, there would be *no* count.





Baseline Information

- Logistics and Execution...
 - STREETSHEET.2017 distributed throughout the city during the PIT.
 - Brochure of resources, contacts and services available to those experiencing homelessness and poverty in New Bedford.
 - Provided in English, Spanish and Portuguese.

FOOD PANTRIES

American Red Cross

93 Kempton Street (Mill St. entrance) Thursday 1-6pm (available 1x per month) Photo. ID, proof of income, rent receipts, proof of address, ID for household members required.

Braz/Bean Community Center 360 Coggeshall Street

Monday - Thursday 9-1 (available 1x every 30 days) ID and/or MA Health card required.

Catholic Social Services 508 997 7337 238 Bonney Street (in back of O. L. of Mt. Carmel R. C. Church) Wednesday & Thursday 10-12 (available 1x every 30 days) Min. 18 years-old, proofs of income & residency, photo ID, MA Health ID required for all children. Non-perishable foods

Grace Episcopal Church

Wednesday & Friday 9:30 - 10:30 (available 1x per month / 12 x per yr Photo ID required and children's insurance cards

MO Food Life Pantry 725 Pleasant Street

Open 3 Wednesdays per month (call first) 10-12 noon (available once every 30 days) For adults, picture ID & proof of income, ID for family

Mobile Ministries

Monday: Salvation Army parking lot 6:00pm. Tuesday: Mechanics Lane 6:00pm, Wednesday: Acushnet Heights near Weld Square 6:00pm, Thursday: Mechanics Lane 6:00pm, Friday: PAACA 6:00pm, and Saturday: Salvation Army parking lot 11:30am.

FOOD PANTRIES

PACE, Inc. 166 William Street

9-11, all others by appointment) (Available 1x every 3 months, if PACE client, 1x per month) Referral, Picture ID & verification of de-

Debbie's Kitchen Food Pantry

95 Willow Street

Saturdays 10 am-Noon. Requires photo ID and proof of income. Serve residents of NB and the surrounding area. Limited to one visit/month The Salvation Army

619 Purchase Street

Monday-Friday 9.00am -Noon & 1-3 (available 1x every 3 months) Required: ID for household members & proof of residence for appt. 3-5 days of food / clothing vouchers for fire victims only. St. Anthony's Church

508.993.1691 Every other Thursday @ 11:30am - 1:00pm (1x every other week)

Picture. ID and MA Health. St. Lawrence Church

110 Summer Street Every other Friday from 10.30-11.30am. Photo ID for household mem

St. Martin's Church

136 Rivet Street

bers and proof of address in 02740 zip code required.

Seven Hills Behavioral Health 508,999,4159 1177 Acushnet Avenue

Monday & Wednesday 9:30 - 12:00, Thursday 5:00 - 7:00pm Photo ID, proof of income and proof of address

Sister Rose House Soup Kitchen / Mercy, Meals & More

Pilgrim United Church of Christ, 635 Purchase St. / Grace Episcopal Church, 133 School St. / The Salvation Army, 619 Purchase St. / St. Anthony's R.C. Church, Nye St. / Full Blessings Church, 475 Union St.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	7:30-8:00 Grace Episcopal Church	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More
Lunch	11:00 Full Blessings Church Service & Meal	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen 12:00 St. Anthony's	11:00-1:00 Sister Rose House Soup Kitchen	
Dinner	5.00-6.30 Salvation Army			4:15 Salvation Army			

HEALTH/MEDICAL CARE

outhCoast Center for Women's Health GNB Community Health Center **NB Family Planning** 508.984.5333 508.997.1515 St. Luke's Hospital

MENTAL HEALTH CARE

New Bedford Crisis Center

MA Dept. of Mental Health

Self-Help/Treatment Info (for Men)

543 North Street Child & Family Services 1061 Pleasant St. 543 North Street 508,984,5566 508,742,1040 3057 Acushnet Ave FHR Anchor House 508,984,4300 Seven Hills Recovery & Wellness Center



(SEMCOA) 508,992,7788 ADCARE 508,999,1102 High Point Treatment Center (for Women) 774,628,1000 Community Substance Abuse Center 508,979,1122 8 Kilburn Street ΡΔΔCΔ 508 997 9051 360 Coggeshall Street Seven Hills Recovery & Wellness Center 508.999.3126 34 Gifford Street

VETERANS ASSISTANCE

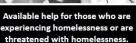
1.888.844.2838 MA Dept. of Veterans Services New Bedford Veterans Services 508.991.6184 New Bedford VA Outpatient Clinic 508,994,0217 NR VFT Center 508.999.6920 National Call Center Homeless Veterans 1.877.424.3838 1.800.482.2565 Veterans, Inc. Veterans Transition House 508.992.5313











'he City of New Bedford's Homeless Service Providers' Network (HSPN) has created this "Street Sheet" to identify some important resources available to youwhere to get a meal, how to find shelter and where to call for help that you need right now.

This information is updated semi-annually and some provid or programs may have changed since the last revision.

City of New Bedford, MA

www.nbhspn.con



Printing costs generously donated by the United Way of Greater New Bedford.







Baseline Information

Logistics and Execution

Volunteers

Recruited between November and January

Over 50 people participated as volunteers in 2018 PIT

Volunteers conducted actual street counts, assisted in creating backpacks, hosted two meals for folks coming off the streets to the PIT home base.

Training

Conducted within a week prior to the actual count

Required for all volunteers

Provided detailed information as to how counts were to be conducted for unsheltered homeless

















- Logistics and Execution
 Details around conducting the count:
 - City was divided into zones.
 - Specific locations where it was known that unsheltered individuals would be present were identified as "hotspots":
 - Included soup kitchens, food pantries, substance abuse treatment facilities, libraries, medical facilities, etc.
 - The New Bedford Police Department assisted in identifying hotspots and provided a police officer to conduct the overnight count.
 - Volunteers partnered with local homeless agency staff to form teams.
 - Teams were given assigned areas throughout the city that were targeted for the count.







Baseline Information

- Defining the work...
 - HUD definitions for homeless are used in conducting the actual count.
 - All adults, children in households and unaccompanied youth who live in one of the following are counted for the PIT census:



One who is <u>unsheltered</u> and living in a place not meant for human habitation such as in a vehicle, in tents, doorways, encampments and warming centers.



One who is **sheltered**, living in an emergency shelter or transitional housing.





Statistical Results

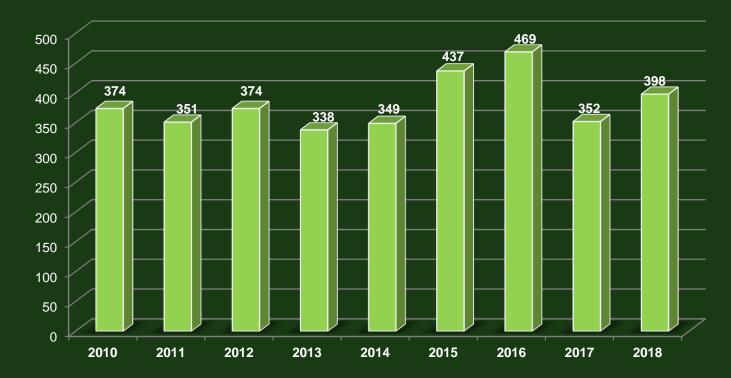
PIT Count Totals

The 2018 PIT Count identified **398** total adults and children in New Bedford experiencing homelessness.

The 2018 total count is roughly 13% higher than the 2017 PIT.

This significant reduction is largely attributable to the closure of transitional housing programs and revisiting of qualifying emergency shelter and transitional programs.

Total PIT Count







Statistical Results

Understanding the 2018 PIT Count Totals

What were the numbers for this year and last year?

2018 PIT Total	2017 PIT Total
398	352

Why did the 2018 PIT Count Total increase by 13%?

- The increase since last year's point in time count is solely attributable to sheltered, rather than the number of unsheltered people.
- Changes affecting the number of people in shelter included...
 - The addition of 30 seasonal beds (cold weather overflow shelter) that had previously not been counted and some additional beds within existing shelter facilities including Harbour House [12], GNB Women's Center [2], and JRI voucher beds [34].
 - A transitional housing program was removed as it was determined <u>not</u> to meet HUD's definition that would have qualified them to be counted as part of the 2018 PIT.

The number of unsheltered persons counted in New Bedford has *not* increased, but the number of shelter beds, has.





Statistical Results

Sheltered vs. Unsheltered

- The 2018 total unsheltered count of 49 people living on the streets remains unchanged from the 2017 unsheltered PIT count.
- Of the total 398 people counted...
 - 49 people were unsheltered and living on the streets
 - 251 were in emergency shelter and
 - **98** were in transitional housing programs.

PIT Count by Sheltered and Unsheltered





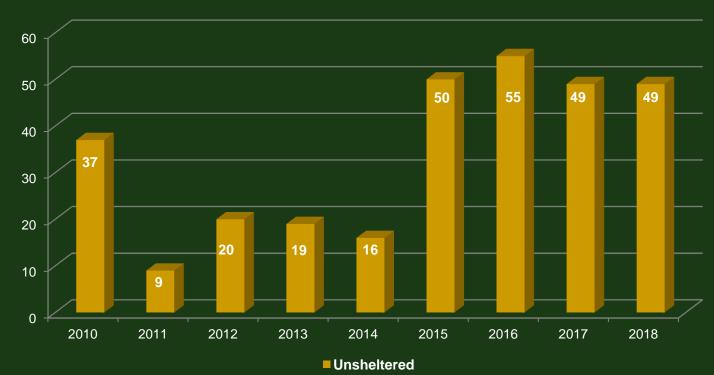


Statistical Results

Unsheltered Only

The 2018 total unsheltered count of 49 people living on the streets remains unchanged from the 2017 unsheltered PIT count and fairly consistent over the past four years. *There was only one unaccompanied youth ages (18-24) in 2018.*

PIT Count by Unsheltered, Only







Statistical Results

Households

HUD defines households in the PIT count as all adult households (single households) and households with children; these definitions are true of sheltered and unsheltered.

Adult – Only Households

Single individuals Households with adults, only.

Households with Children

Family Households
At least one minor child
Households of only children, such
as those households with
unaccompanied youth (and no adult)
Adolescent parents and their
child/children.





Statistical Results

Households

HUD defines households in the PIT count as all adult households (single households) and households with children; these definitions are true of sheltered and unsheltered.

Number of Persons in Households with Children



■ Persons in Shelter with Children NOTE: Persons in shelter with children = adults + children

■ Persons in Households Unsheltered with Children

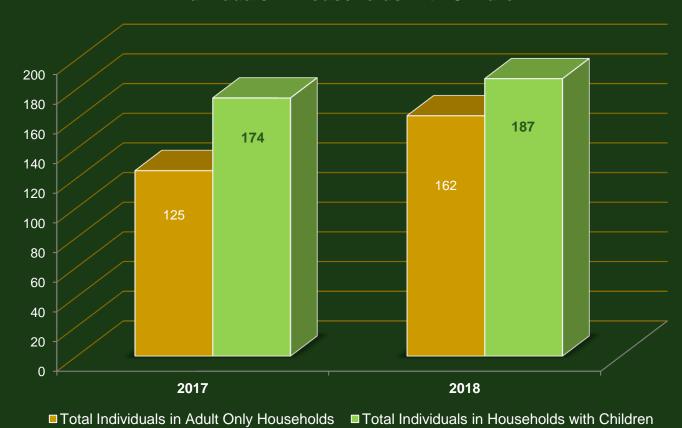




Statistical Results

Households
 Comparison of households with children and adult-only households in shelter.

Individuals in Adult-Only Households vs. Individuals in Households with Children





Statistical Results

Comparing Adult vs. Family Households in shelter, 2018



Adult households (households with no children) constituted the majority of those experiencing homelessness in New Bedford at a ratio of almost 3:1 in the 2018 count.



Statistical Results

Comparing Adult vs. Family Households in shelter, 2018



Although the number of family households was less than the number of adult (single) households (households with no children), the number of family households experiencing homelessness continues to tick upward.





Statistical Results

- Comparing Sheltered Individuals by Family Size
 - # The 2018 PIT count found a total of 349 sheltered people, some of whom were individuals (adult-only households) and others of whom were in families (family households).
 - How has the number of those in shelter counted in 2018 differed by household type over time?
 - The number of sheltered individuals in <u>adult-only households</u> has increased by 30% over 2017's count. (From 125 to 162)

The increase in total individuals counted in adult-only households is largely attributed to the addition of the seasonal overflow shelter's 30 beds (which had never been counted before). If not for those 30 newly counted beds, the increase in adult-only households would have been nominal.

The number of sheltered adults and children in <u>family households</u> increased by 7% over 2017's count. (From 174 to 187)

The increase in total individuals counted in family households is attributed to the an increase in beds among several shelter programs that were needed to accommodate increasing numbers of people.



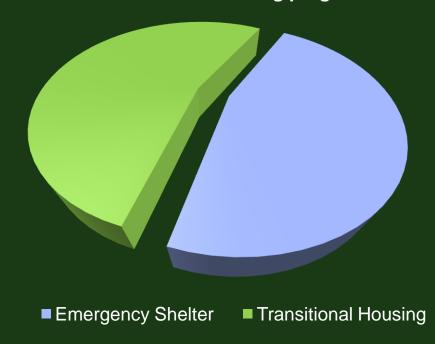


Statistical Results

Adults in Shelter

Of the 162 individuals who constituted "adult-only" households that were in sheltered programs, 75 of those individuals (46%) were in Emergency Shelter programs and 87 individuals (54%) were in Transitional Housing.

Percentage of Individuals in Adult-Only Households living in shelter and transitional housing programs





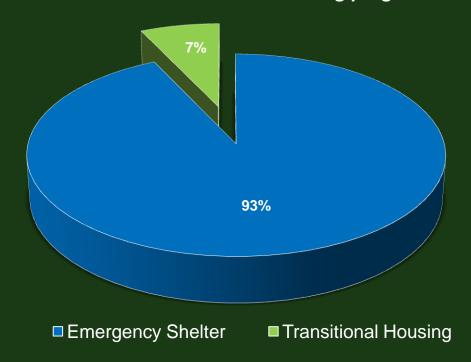


Statistical Results

Households with Children in Shelter
 Of the 187 individuals who constituted "households with children" that were in

sheltered programs, 176 of those individuals (93%) were in Emergency Shelter programs and 11 individuals (7%) were in Transitional Housing.

Percentage of individuals in Households with Children living in shelter and transitional housing programs



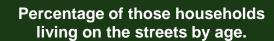


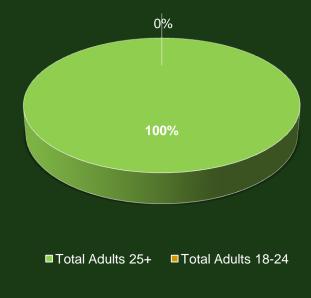


Statistical Results

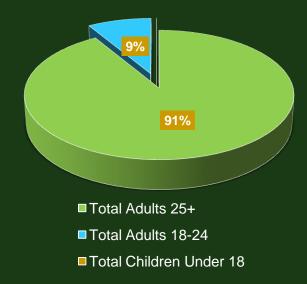
Subpopulations

- Subpopulation counts look at specific demographics by person, by household group and by sheltered and unsheltered situations.
- The subpopulation data reported here provides an age breakdown of unsheltered and sheltered persons.





2018 Percentage of those households living in shelter by age.





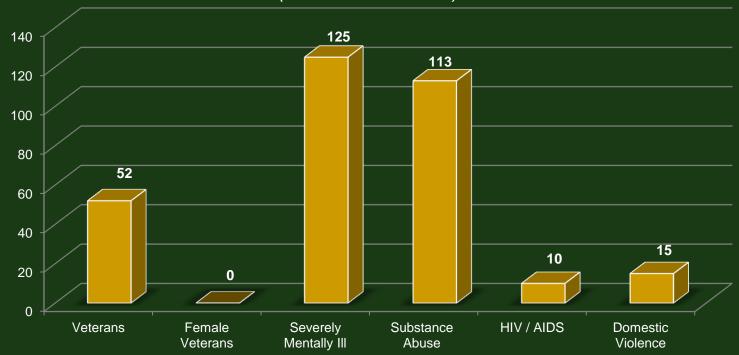


Statistical Results

- Subpopulations (sheltered and unsheltered)
 - As part of the PIT, demographic information about subpopulations was included in the interviews and recorded. Having at least one member of an adult household resulted in the household being counted.
 - Households may have identified under multiple categories, so they may be included in more than one of the following subpopulations.

2018 Sub-Populations in All Households

(Sheltered and Unsheltered)



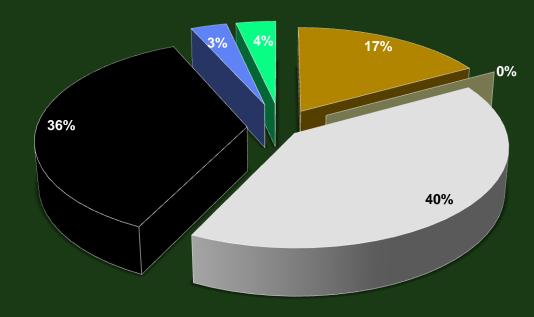




Statistical Results

- Subpopulations (sheltered and unsheltered)
 - Based on the information collected, the two highest subpopulations groups were individuals who self-identified as being severely mentally ill (40%) and suffering from substance abuse (36%).
 - # This breakdown remains fairly consistent with 2016 and 2017 levels.

Sub-Populations in All Adult Households Percentage per Category



- Veterans
- □ Substance Abuse

- Female Veterans
- ■HIV / AIDS

- Severely Mentally III
- Domestic Voilence



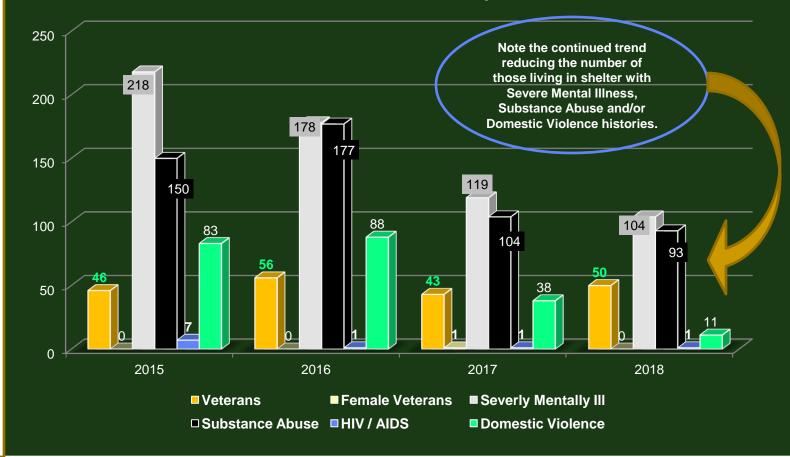


Statistical Results

Subpopulation Trends (sheltered)

The year to year comparison by subpopulation for those in emergency shelters and transitional housing shows a continued reduction in substance abuse, severe mental illness and domestic violence while the number of sheltered veterans has increased.

Sheltered Homeless Sub-Population







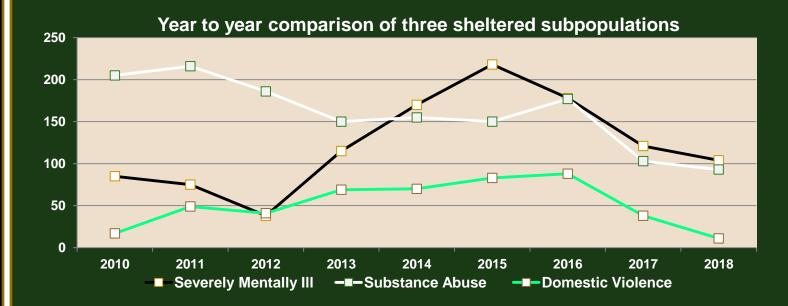
Statistical Results

Subpopulation Trends (sheltered)

Although there was an increase in the number of sheltered adults self-identifying as **severely mentally ill** between 2012 and 2015, that number has continued to significantly decline over the past three years.

The number of people identifying as having <u>substance abuse</u> issues has similarly continued to decline, continuing an overall trend reduction to 93 in 2018 compared with a high of 216 in 2011.

The numbers of sheltered adults self-identifying as having been a victim of **domestic violence** decreased from 38 to 11 between 2017 and 2018.





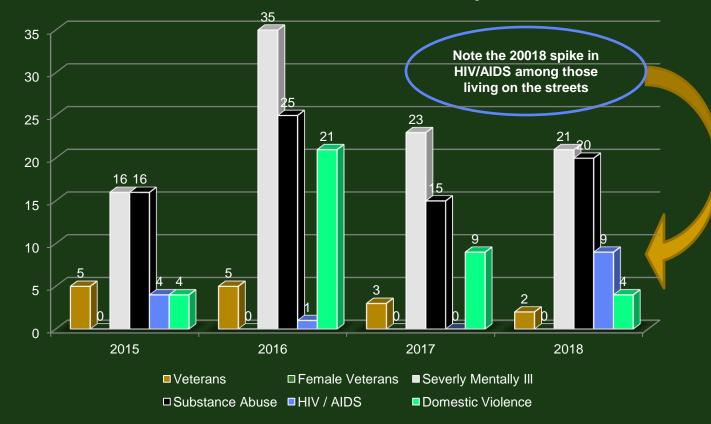


Statistical Results

Subpopulation Trends (unsheltered)

The total unsheltered census number, along with the additional information collected during interviews with those living on the streets, helps to better understand this segment of the homeless population, the breadth of needs within the community and why many may not be accessing available residential housing and services.

Unsheltered Homeless Sub-Population





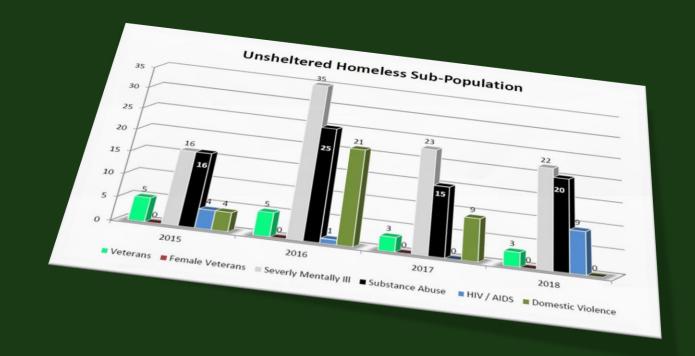


Statistical Results

Subpopulation Trends (unsheltered)

While the number of those living on the streets identifying as having substance abuse histories has increased between 2017 and 2018, the number of those suffering from severe mental illness has continued to slowly decrease since 2016.

The number of those living with HIV/AIDS increased among those unsheltered in 2018 by 18%, attributable, perhaps, to the significant increase in opioid abuse.







Statistical Results

Chronic Homelessness

- Federal guidelines define not only "homelessness" but also "chronic homelessness."
- Continuums of care across the country were tasked with reducing the number of people meeting the chronic homeless definition with an end goal of ending chronic homelessness by 2017.
- So what does it mean to be "chronically homeless?" An individual with a disability condition or a family with at least one adult member with a disabling condition who has been either continuously homeless (living on the streets/in a place not meant for human habitation) for a year or more OR one who has experienced at least four episodes of homelessness that total one year within a consecutive three year period.







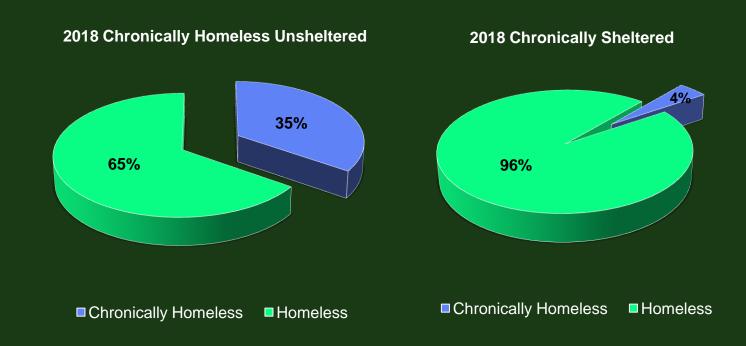
Statistical Results

Chronic Homelessness

Those meeting the definition of chronic homelessness may be unsheltered at the time of the PIT count or may have already entered emergency shelter or transitional housing.

- For those 49 adults who were <u>unsheltered</u>, 17 individuals (or 35% of the overall total) were identified as being chronically homeless. This is a six percent reduction in the number of unsheltered folks meeting the chronic definition since 2017 (41%).
- For those 349 individuals who were **sheltered**, only 15 individuals (or 4% of the overall total) were identified as being chronically homeless.

Consistent with federal expectations, New Bedford has reduced the number of chronically homeless on the streets while getting more chronically homeless into shelter.







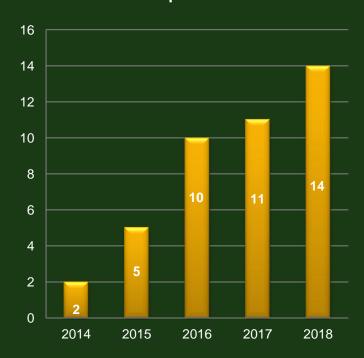
Statistical Results

Unaccompanied Youth

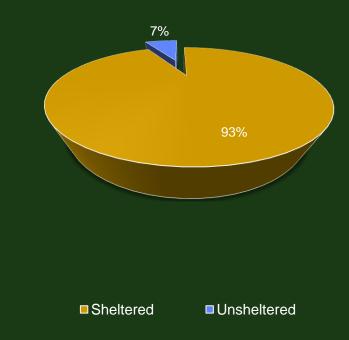
In addition to counting individuals and households with children, the PIT also looks at the number of "unaccompanied youth" or those who are under age 25 who are experiencing homelessness and not presenting or sleeping in the same place as their parent/legal guardian.

The total number of unaccompanied youth has continued to increase over the past five years although there was only one "unsheltered youth" in 2018.

Total Unaccompanied Youth Count



Sheltered vs. Unsheltered Youth in 2018







Statistical Results

New Bedford Residency

- In addition to the more traditional metrics, the City of New Bedford asked how many years every <u>unsheltered</u> individual had been in the city.
- Of those responding, while 44% of those who were unsheltered have lived in New Bedford eleven years or more, 44% have lived in New Bedford for less than 3 years.

Unsheltered Individuals Living in New Bedford (Of those responding, number of years)







Housing Inventory Count [HIC]

Overview

The Housing Inventory Count [HIC] collects information about all of the beds and units in the Continuum of Care homeless system by housing category.

HIC Categories

The HIC categories relevant to the City of New Bedford are:

- **Emergency Shelter**: Total number of emergency shelter beds and units that are designated to serve people who are homeless and are recognized as part of the formal homeless system.
- # <u>Transitional Housing</u>: Total number of transitional housing beds and units designated to serve people who are homeless and are recognized as part of the formal homeless system.
- # Permanent Supportive Housing: Total number of permanent supportive housing beds and units.

What's the difference between the PIT and the HIC?

PIT

- Counts people
- Counts unsheltered, emergency shelters and transitional housing

HIC

- Counts beds
- Counts emergency shelters, transitional housing and permanent supportive housing





Housing Inventory Count [HIC]







Housing Inventory Count [HIC]

Emergency Shelter

Year	Prog. Type	Organization Name	Program Name	PIT Count	Year-Round Beds*	Utilization Rate
2018	ES	Catholic Social Services Inc.	Sister Rose House / Grace House	33	36	92%
	ES	Catholic Social Services Inc.	House Program	49	60	82%
	ES	Justice Resource Institute	FOCUS on the Family	67	86	78%
	ES	Greater New Bedford Women's Center	Artemis I DV Program	7	14	50%
	ES	Greater New Bedford Women's Center	Artemis II	9	14	64%
	ES	Southeast Family Services	Harbour House Family Center	51	46	111%
	ES	Missionary Sisters of Charity	Missionary Sisters of Charity Shelter	11	9	122%
	ES	Catholic Social Services Inc.	Cold Weather Overflow Shelter	24	30*	80%
EMERGENCY SHELTER TOTAL				251	295	Avg. 85%

*NOTE: The Cold Weather Overflow Shelter's 30 beds are seasonal, not year round.





Housing Inventory Count [HIC]

Transitional Housing

Year	Prog. Type	Organization Name	Program Name	PIT Count	Year- Round Beds	Utilization Rate
2018	TH	Catholic Social Services Inc.	Killian's House	8	8	100%
	Ħ	Catholic Social Services Inc.	Sr. Rose Transitional Prog.	7	7	100%
	Ħ	Greater New Bedford Women's Center	Home Port	10	14	71%
	ТН	Steppingstone Inc.	Graduate Program	11	9	122%
	ТН	Steppingstone Inc.	Women's Therapeutic Community	17	21	81%
	ТН	Southeastern Mass. Veterans Housing Program Inc.	GPD - Graduate House	17	19	89%
	ТН	Southeastern Mass. Veterans Housing Program Inc.	Veterans Transition House	28	45	62%
TRANSITIONAL HOUSING TOTAL				98	123	Avg. 80%





Housing Inventory Count [HIC]

Permanent Housing

Year	Prog. Type	Organization Name	Program Name	Tenants as of 1.25.18	Year- Round Beds	Utilization Rate
2018	PSH	Catholic Social Services Inc.	Prism	8	12	67%
	PSH	Catholic Social Services Inc.	Portico	151	123	123%
	PSH	PAACA Inc.	Step Up	32	35	91%
	PSH	Steppingstone, Inc.	Welcome Home	16	15	107%
	PSH	Southeastern Massachusetts Council on Addiction (SEMCOA)	Unity House	10	11	91%
	PSH	Southeast Family Services	Family Preservation Program	37	46	80%
	PSH	Veterans Transition House	VASH	5	5	100%
	PSH	Providence VA	VASH	47	47	100%
	RRH	Catholic Social Services Inc.	Transition to Stability	43	28	154%
	RRH- HB	Catholic Social Services Inc./Justice Resource Inst.	CSS/JRI - HomeBASE	252	252	100%
PE	PERMANENT SUPPORTIVE HOUSING TOTAL				621	Avg. 104%





Top 5 Take-Aways...

Overall Count

This year for the first time, the seasonal cold weather overflow shelter's beds were counted and included in the PIT and HIC. This significantly increased the adult only count (singles) as well as emergency shelter statistics.

Subpopulations

Those subpopulations living with serious mental illnesses, substance abuse issues and/or those self identifying as a victim of domestic violence has continued to steadily decline.

Opioids

Although there has been a decline amongst many different presenting factors around homelessness, the number of those living unsheltered on the streets with HIV/AIDS has significantly increased perhaps attributable to the opioid crisis.

Youth

Although the number of unsheltered unaccompanied youth (18-25 year olds living without any parent/guardian) reduced from 2 to 1 in 2018, the number of unaccompanied youth living in shelters increased once again in 2018, continuing its multi-year climb.

Families

The number of families living in homeless shelters in New Bedford has continued to tick upward over the past several years, a pattern that continues in 2018.



NEW BEDFORD CONTINUUM OF CARE

2018 Point-in-Time Homeless Count

