



CITY OF NEW BEDFORD
DEPARTMENT OF PLANNING, HOUSING &
COMMUNITY DEVELOPMENT

HSPN 2015 ANNUAL REVIEW



Leadership

The City of New Bedford's Continuum of Care—its Homeless Service Provider's Network [HSPN]—had a productive and successful calendar year in 2015 under the leadership of its Chair, Carl Alves, and fellow officers and members of the HSPN Executive Committee.

Chair	Carl Alves, PAACA
Vice Chair	Stephen Montenmbault, SRN
Clerk	Will Jacobson, Women's Center
Immediate Past Chair	Rev. David Lima, Interchurch
Council	

Executive Committee Members

Arlene McNamee, CSS
Peter Muise, First Citizens FCU
Kathleen Schedler-Clark, Steppingstone
Bruce Morell, PACE
James Reid, VTH
Kelly-Cabral-Mosher
Brenda Souza, PAACA
Patrick Sullivan, DPHCD
Joseph Maia, DPHCD



2015

HSPN

point in time

The HSPN's annual "Point In Time" count creating a census of those experiencing homelessness was originally scheduled for January 28th but was rescheduled to February 11th because of weather conditions.



2015

HSPN

point in time

The information collected through the PIT Count is used to help guide community planning efforts—including federal funding decisions for homeless programs—and to measure New Bedford’s progress towards ending homelessness.



2015

HSPN

point in time

Point-in-Time Count data is critical to demonstrating the need for resources, accurately measuring and identifying the needs of populations that are hardest to serve.



2015

HSPN

point in time

Many people made the 2015 PIT Count possible and a lot of careful planning and hard work went into making this a great success. A special thanks goes out to the 2015 PIT Committee and all of the volunteers whose efforts made this possible...*thank you!*



2015

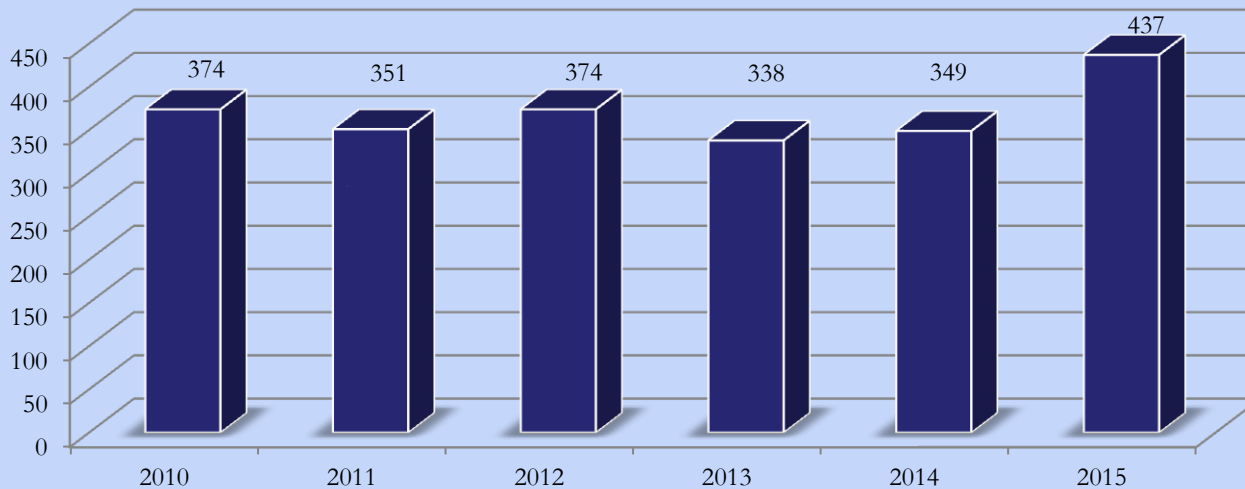
HSPN

point in time

On the night of February 11, 2015, the PIT Count identified 437 homeless men, women and children in New Bedford of whom 50 were unsheltered, 162 were in emergency shelter and 225 were in transitional housing.

This represented a 28% overall increase from 2014.

Total PIT Count



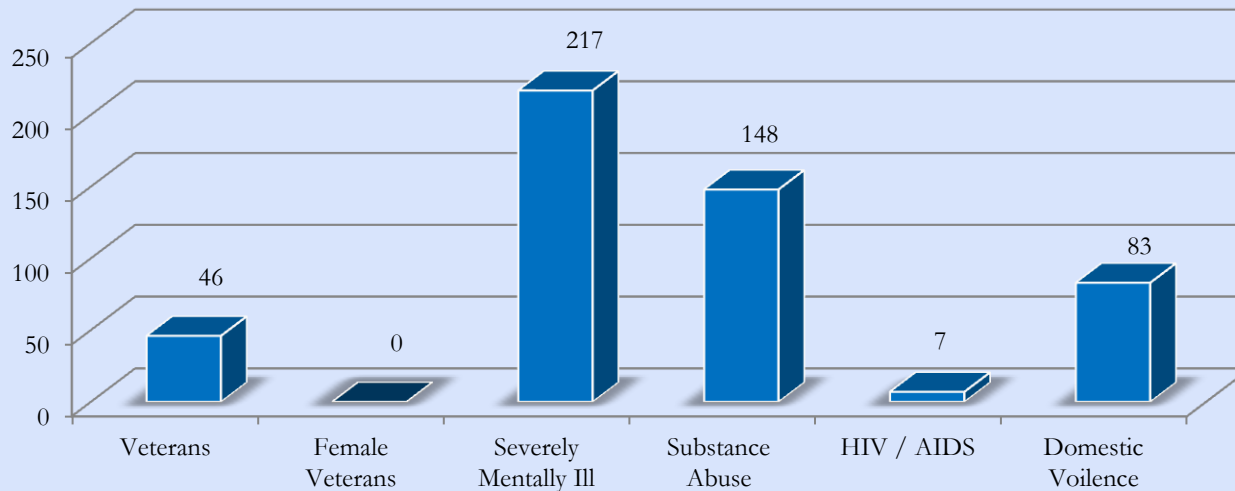
2015

HSPN

point in time

By conducting this annual count, the city receives an important snapshot into the specific subpopulations most prevalent within the overall population of those experiencing homelessness. As a result, resources can be better targeted to ensure those in greatest need are getting the assistance they need to move out of homelessness.

2015 Sub-Populations in All Adult Households



2015

HSPN

coc written standards

The HSPN adopted written standards detailing its responsibilities as a continuum of care with respect to implementing a system that meets the needs of those experiencing homelessness within the City of New Bedford.

The written standards:

- Assist with the coordination of service delivery across the city and creates a basis for a coordinated entry system.
- Assist in assessing individuals/families consistently to determine program eligibility.
- Assist in administering programs fairly and methodically.
- Establish common performance measurements for all CoC components, and
- Provide the basis for monitoring all CoC and Emergency Solutions Grant (ESG) funded projects.



2015

HSPN

sister rose award

The Sister Rose Award was established by the HSPN in honor of its first recipient, sister Rose Ellen Gallogly, Executive Director of Market Ministries and one of the founding members of the HSPN.



The award is given annually to:
"...an individual from within the Continuum of Care in recognition of his/her achievement, dedication, compassion in his/her personal and professional life in living out the mission of the HSPN rooted in the belief that every person is entitled to live in dignity."



2015

HSPN

sister rose award

The 2015 Sister Rose Award was presented to Peter Muise in recognition of his enormous contributions, both personal and professional, to serving the homeless in the City of New Bedford.



2015

HSPN

2015 streetsheet released

The 2015 edition of the city's "streetsheet" detailing resources throughout the city for those experiencing homelessness or in need of supportive services.

Thanks to funding from United Way to print these materials, over 7,000 streetsheets were distributed throughout the community in three languages—English, Portuguese and Spanish—in 2015.

FOOD PANTRIES	
American Red Cross 617.274.5200 ext. 5596 93 Kempton Street (Mill St. entrance) Thursday 1-4pm (available 1x per month) Photo ID, proof of income, rent receipts, proof of address, ID for household members required	Mobile Loaves and Fishes 508.993.0614 Food/clothing available at sites across the city: Monday: Salvation Army parking lot 6:00pm, Tuesday: Hungry Whale on Elm Street 6:00pm, Wednesday: Academic Heights near Wald Square 6:00pm, Thursday: Main Post Office 6:00pm, Friday: PAACA 6:00pm, and Saturday: Salvation Army parking lot 11:30am
Braz/Bean Community Center 508.979.1737 360 Coggeshall Street Monday - Thursday 9-1 (available 1x every 30 days) ID and/or MA Health card required	PACE, Inc. 508.999.9920 156 William Street Monday-Friday (New walk-ins or received no service in past yr.: 9-11, all others by appointment) (Available 1x every 3 months, if PACE client, 1x per month) Referral, Picture ID & verification of dependents required
Catholic Social Services 508.997.7337 238 Bonney Street (in back of O. L. of Mt. Carmel R. C. Church) Wednesday & Thursday 10-12 (available 1x every 30 days) Min. 18 years-old, proofs of income & residency, photo ID, MA Health ID required for all children. Bread, non-perishable foods and fresh produce	The Salvation Army 508.997.6561 619 Purchase Street Monday-Friday 8:30-Noon & 1-3 (available 1x every 3 months) Required: ID for household members & proof of residence for appt. 3-5 days of food / clothing vouchers for five victims only
Grace Episcopal Church 508.993.0547 133 School Street Wednesday & Friday 9:30 - 10:30 (available 1x per month / 12 x per yr. Photo ID required and children's insurance cards)	St. Anthony's Church 508.993.1691 Nye Street Entrance (enter through church basement door) Thursday @ 11:30am - 1:00pm (1x every other week) Picture ID and MA Health
MO Food Life Pantry 508.992.5978 72 Pleasant Street Open 3 Wednesdays per month (call first) 10-12 noon (available once every 30 days) For adults, picture ID & proof of income, ID for family members	St. Martin's Church 508.264.1520 156 River Street 3rd Saturday 10-11 and last Tuesday 5-6
	Seven Hills Behavioral Health 508.999.4159 117 Alcott Avenue Monday & Wednesday 9:30 - 12:00, Thursday 5:00 - 7:00pm Photo ID, proof of income and proof of address

EMERGENCY SHELTER	
Catholic Social Services 508.674.4681 Coordinated entry point for homelessness triage and referral services to shelters / homeless prevention resources in the region.	PACE, Inc. Housing Services 508.993.0033 Monday - Friday 8-4 Tenant/landlord counseling, homelessness triage/prevention, housing search and stabilization services and limited financial assistance.
The Women's Center 508.996.3343 405 County Street (office) Grace House - For Women Only. Shelter and appropriate support services provided to guests. Call at Sun. Monday-Friday for bed availability.	Sister Rose Network 508.997.3202 Sister Rose House Shelter - For Men Only. Grace House - For Women Only. Call at Sun. Monday-Friday for bed availability. Shelter and appropriate support services provided to guests.
Missionaries of Charity 508.997.7347 Female adults, women 18 & under, boys 6 & under.	Harbour House Family Center 508.992.6027 715 Shavens Avenue DHCD referral required. Must be E.A. eligible. Referrals may be obtained at your local DTA Office.

CRISIS ASSISTANCE	
Domestic Violence Hotline 508.999.6636 117 Alcott Avenue	Elder at Risk Hotline 508.675.2101 508.996.3154
New Bedford Crisis Center 543 North Street	St. Luke's Hospital 508.997.1515 777.870.4673
Suicide Prevention Hotline (Samaritans) 911 New Bedford Police Dept.	Mercy Meals and More 508.991.6350 636 Purchase Street Services include temporary "overflow" emergency shelter during inclement weather, clothing and book distributions.

SUBSTANCE ABUSE	
Self-Help / Treatment Info (SEMCOA) 508.992.7789	NA Hotline Drug Alcohol Helpline 24/7 800.314.8374
ADARE 508.999.1102	High Point Treatment Centers (Plymouth) 508.224.7701
(Women—New Bedford) 508.584.9210	Community Substance Abuse Center 774.628.1000 8 Kilburn Street 508.979.1122
PAACA 508.997.9051 360 Coggeshall Street Addiction counseling and support services	Seven Hills Recovery & Wellness Center 508.999.3126 34 Gilford Street

MEAL SITES AND TIME							
Sister Rose House Soup Kitchen / Mercy, Meals and More 508.728.1489 Pilgrim United Church of Christ, 636 Purchase St. / Grace Episcopal Church, 133 School St. / The Salvation Army, 619 Purchase St. / St. Anthony's R.C. Church, Nye St. / Full Blessings Church, 475 Union St.							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	7:30-8:30 Grace Episcopal Church	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More
Lunch	11:00 Full Blessings Church Service & Meal	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen
Dinner	5-15 Salvation Army			4-30 Salvation Army	4:00 Sister Rose Every 4th Tues of the month		



2015

STREET SHEET

Available help for those who are homeless or are threatened with homelessness

Whether you need a safe place to sleep tonight or just a few groceries to get you and your children through the next couple of days, there is help for you.

The City of New Bedford's Homeless Service Providers' Network (HSPN) has created this "Street Sheet" to identify some important resources available to you—where to get a meal, how to find shelter and where to call for help that you need right now in New Bedford.

This information is updated semi-annually and some providers or programs may have changed since the last revision. Check each agency to verify their current service capabilities.

City of New Bedford, MA
HOMELESS SERVICE PROVIDERS' NETWORK
www.nbspn.com

Printing costs generously donated by:

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HSPN 2015

encampments

The growing number of people residing in encampments within the city prompted significant attention during the summer of 2015. In response, the HSPN formed an Outreach Task Force to provide collaborative, compassionate, immediate assistance to folks living outside—and to begin relationship building and trust between partnering entities and those being served.



2015

HSPN

funding

The New Bedford Continuum of Care was awarded \$1,944,951 in funding in 2015!

That funding provided critical dollars to renew the city's existing transitional and permanent housing programs.

Program	Project Type	Amount
Family Preservation – SRN	Permanent Housing	\$254,710
Graduate Program—Steppingstone	Transitional Housing	\$96,257
Step-Up –PAACA	Permanent Housing	\$272,669
Transition to Stability—Catholic Social Services	Permanent Housing	\$196,680
Welcome Home—Steppingstone	Permanent Housing	\$165,918
Prism—Catholic Social Services	Permanent Housing	\$209,306
Portico—Catholic Social Services	Permanent Housing	\$624,667
Network House—VTH	Transitional Housing	\$95,210
HMIS—City of New Bedford	HMIS	\$29,524
Total Funding:		\$1,944,951



2015

HSPN

partners: hud

This year the HSPN focused on the implementation of the priorities set forth in “*Opening Doors*,” the nation’s first comprehensive Federal strategy to prevent and end homelessness being particularly mindful of the importance of strategically approaching how it will end homelessness and beginning that work with ending veteran’s homelessness and chronic homelessness.



2015

HSPN

partners: soco

The South Coast Regional Network (SoCo) is one of ten regional networks across the Commonwealth working in bringing collaborative voices to the table with the fixed purpose of ending homelessness. SoCo includes the City of New Bedford within its catchment area.

In 2015, the HSPN actively participated in SoCo efforts to end veteran's homelessness and ensure HMIS and coordinated entry efforts were on target.



2015

HSPN

rise up for homes

Rise Up is a collaborative campaign established by the HSPN designed to build community awareness and raise funds to meet the complex needs of individuals/families experiencing homelessness in New Bedford. It's purpose is more than just fundraising; it's about changing the narrative about homelessness, presenting facts and opportunity for conversation to create innovative solutions to the problem while ensuring everyone has a voice in this process.

An ambitious fundraising goal of \$100,000 was launched in October 2015 and will be ongoing through 2016.



2015

HSPN

one homeless night...

In order to start the community conversation around homelessness in New Bedford, the Rise Up team held a community camp-out night on a frosty damp night in October.

With significant participation from the city's political leadership, its faith community and the media as well as several folks in the midst of homelessness joining in the camp-out and conversation, One Homeless Night was considered a huge success. Money was raised, connections were made, and an important dialogue in the city around poverty, need and homelessness began.



HSPN 2015

coordinated intake

After over a year and a half of careful planning, strategic development , brainstorming and training sessions, the continuum's new coordinated intake system went live on December 1, 2015.

THE CALL (Coordinated Access to Local Links) was adopted as the centralized intake system across the three Bristol County continuums and its operational protocols were adopted by the HSPN.



2015

HSPN

coordinated intake

The continuum's new CALL system consists of three components:

- Telephone entry into homeless systems and completion of a vulnerability index
- Placement in housing—either emergency, transitional or permanent or placement on a waiting list for housing within participating agencies
- Monitoring and evaluation to ensure efficacy of the process

If your homeless in New Bedford
you only need to make one call.

1-800-HOMELESS

ONE NUMBER



ONE CALL



2015

HSPN

cold weather shelter planning

After a torturous winter and changes in the availability of previous shelter space, HSPN's Executive Committee took the lead in working with the city to make plans for a new cold weather shelter space.

Through the efforts of Rise Up and an appropriation by the city, cold weather shelter availability will be realized at PAACA until such time that the designated new cold weather shelter at Catholic Social Services is opened in 2016.



2015



HSPN

the work of the hspn

...goes on.



2015

HSPN

the work of the hspn

The City of New Bedford's Continuum of Care prides itself on carefully executing strategic actions that provide the pathway out of homelessness for everyone.



HSPN 2015

the work of the hspn

This work takes place in offices, encampments, kitchens, shelters, church halls, conference rooms, underpasses and online and it involves everyone, most especially, YOU.



2015

HSPN

the work of the hspn

To those who's professional and/or personal paths have helped reach out to and serve those experiencing homelessness in whatever form—*thank you...*

...and we're counting on you for 2016.



HSPN

2015



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