

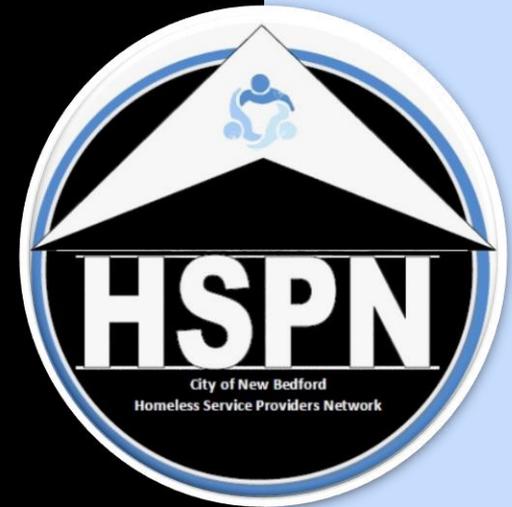


CITY OF NEW BEDFORD
DEPARTMENT OF PLANNING, HOUSING &
COMMUNITY DEVELOPMENT

HSPN

2019

ANNUAL REVIEW



Leadership

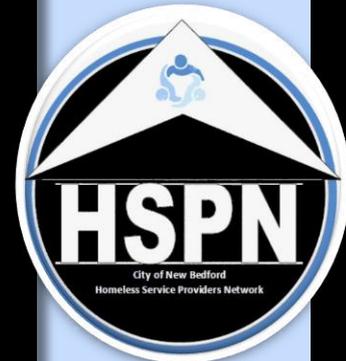
The City of New Bedford's Continuum of Care—its Homeless Service Provider's Network [HSPN]—had a productive and successful calendar year in 2019 under the leadership of its Chair, the Rev. David Lima, and fellow officers and members of the HSPN Executive Committee.

Chair The Rev. David Lima, GNB ICC
Vice Chair Stephen Montembault, SFS
Clerk James Reid, VTH

Executive Committee Members

Carl Alves, PAACA
Josh Amaral, PACE
Wendy Bluis, SFS
Jennifer Clarke, OHCD
James Daniels, MassHire
Rachel Davis, SouthCoast Health
Julie Mador, NBPS
Susan Mazzarella, CSS
Jim McKeag, Mass Development
Peter Muise, First Citizens FCU
Kathleen Schedler-Clark, Steppingstone
Patrick Sullivan, OHCD

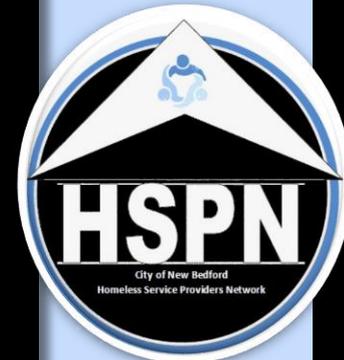
2019



a range of activities in 2019...

Calendar	Highlights
JANUARY	Project FAHR, Leadership SouthCoast RUFH Plan and PIT Count
FEBRUARY	Immigration and its Intersection with Homelessness and Housing Instability
MARCH	All Things Legal: Accessing Legal Help for those Experiencing Homelessness or Those Threatened with Homelessness
APRIL	Youth Count, PIT Count Results, MA CoC Performances and StreetSheets
MAY	Youth Services Working Group Presentation, CoC 101 Presentation
JUNE	Community Priorities, Written Standards, Statewide Family Shelter with Ita Mullarkey

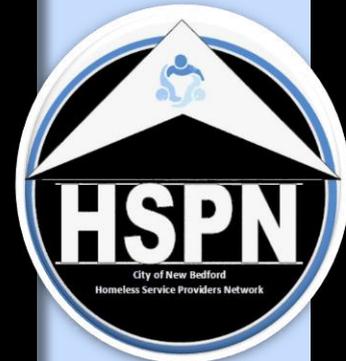
2019



a range of activities in 2019...

Calendar	Highlights
JULY	Summer Break
AUGUST	HMIS Policies, Procedures and Governance; NOFA Overview and CoC Project Vote
SEPT	Moving On Strategy, Racial Disparity Analysis, Nursing Home Closure Discussion
OCT	Domestic Violence & Homelessness, PIT 2020 and Consolidated Plan/Homeless Focus Group
NOV	Veterans and YWCA Housing
DEC	Southcoast Health Community Needs Assessment, SCCLS Education Law Project, Election Call 2020

2019

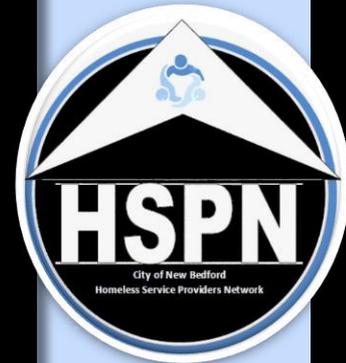


point in time

The HSPN's annual "Point In Time" count creating a census of those experiencing homelessness was conducted in a 24hr period beginning Wednesday, January 30, 2019.



2019

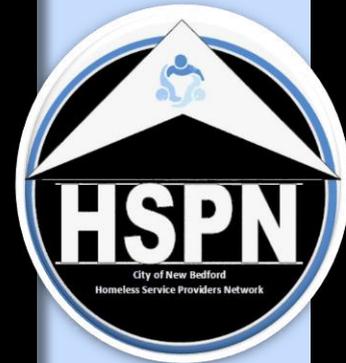


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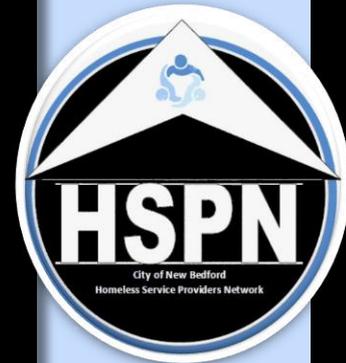


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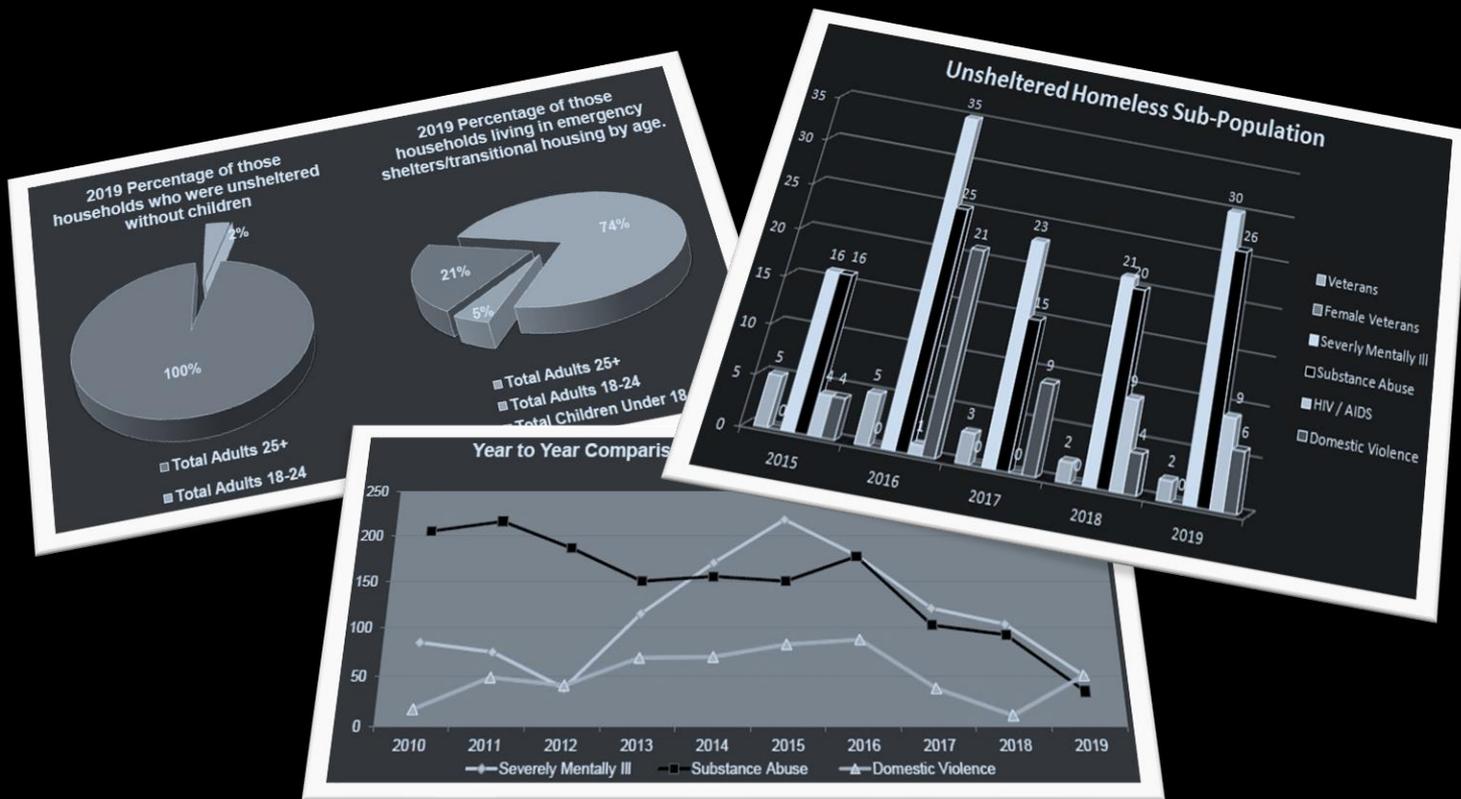


2019

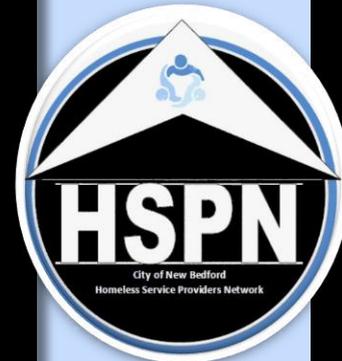


point in time

The information collected through the PIT Count is used to help guide community planning efforts—including federal funding decisions for homeless programs—and to measure New Bedford’s progress towards ending homelessness.

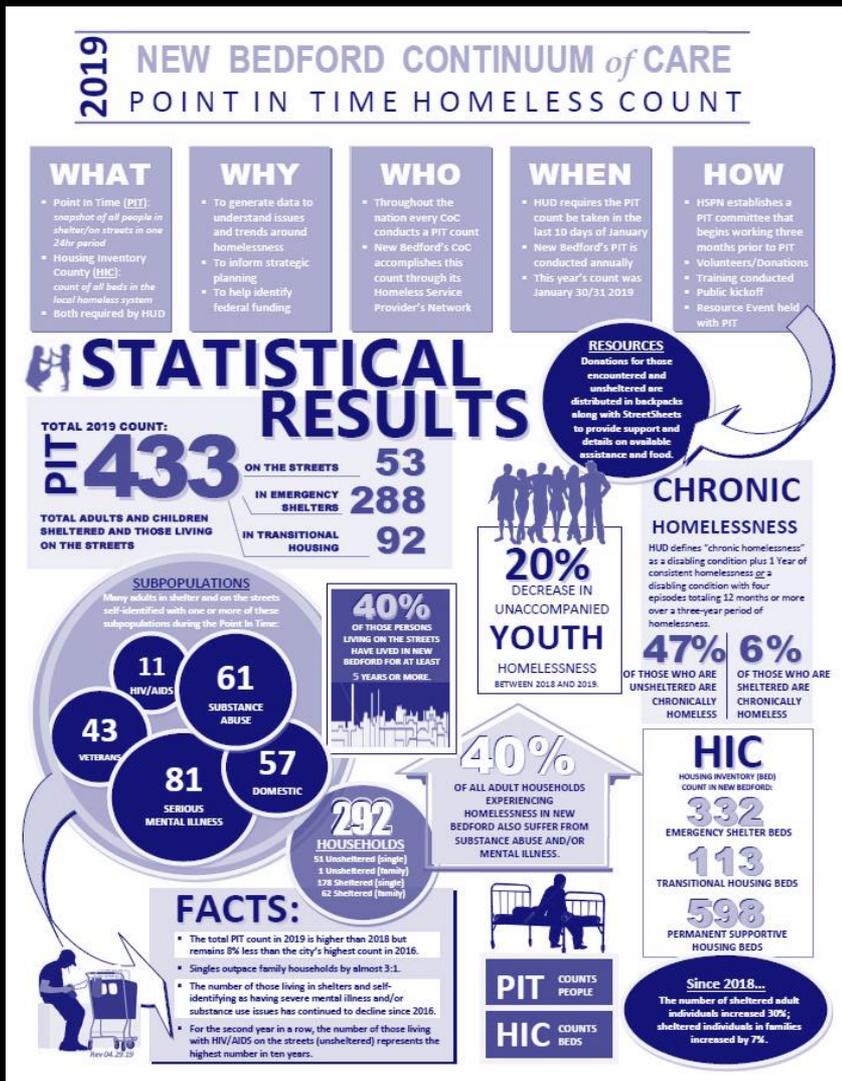


2019

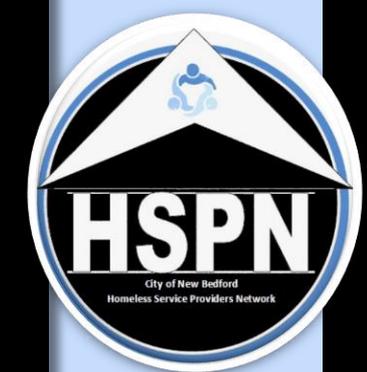


point in time

This year an infographic was produced that provided highlights of the data collected.

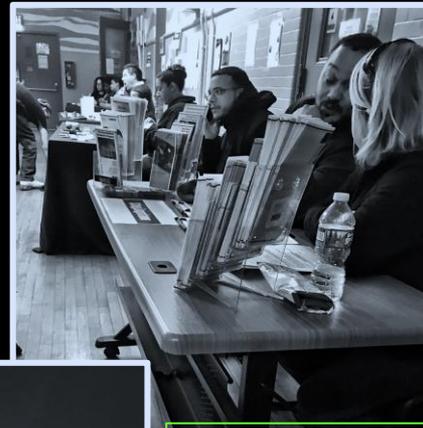


2019

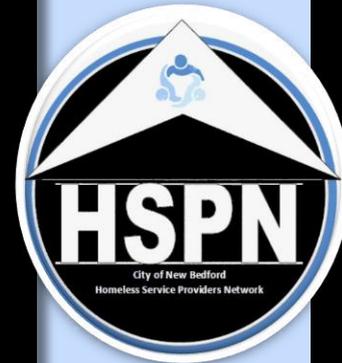


point in time

As was the case in 2018, once again many people made the 2019 PIT Count possible and a lot of careful planning and hard work went into making this a success. A special thanks goes out to the 2019 PIT Committee and all of the volunteers whose efforts made this possible...*thank you!*



2019

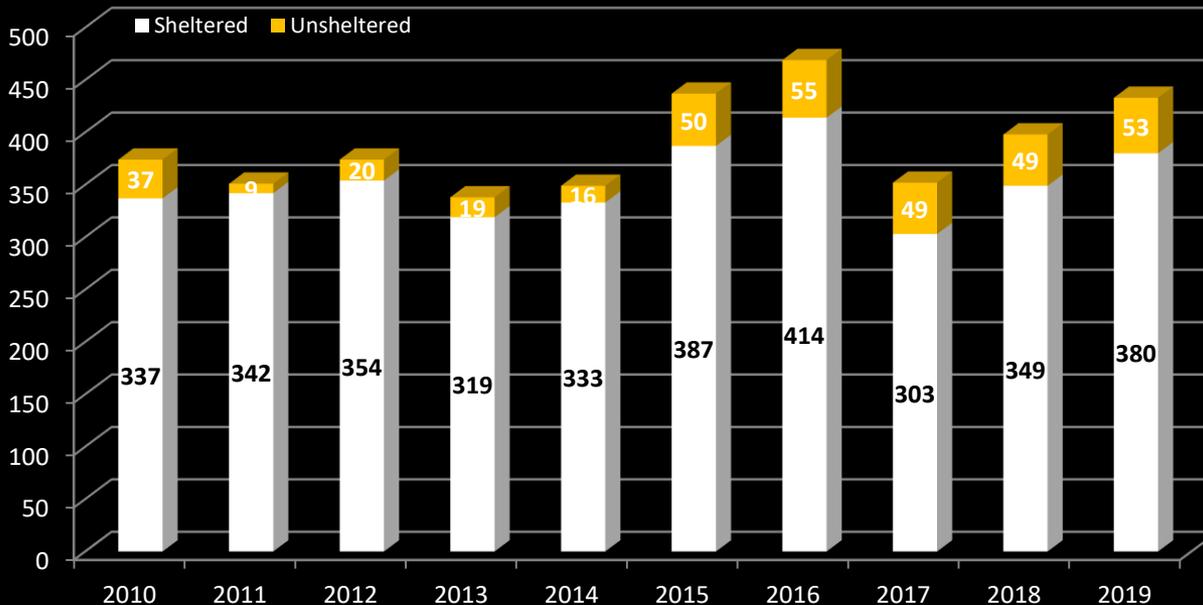


point in time

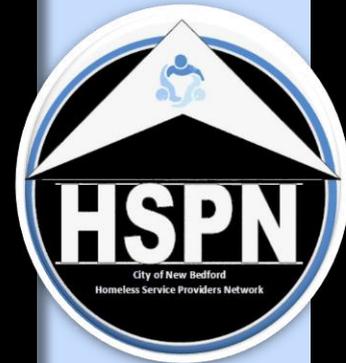
On the night of January 30th, the PIT Count identified **433** homeless men, women and children in New Bedford of whom **53** were unsheltered and **380** were either in emergency shelters or transitional housing in the city.

Although the number of those in shelter increased slightly, the total of those unsheltered in 2019 only slightly ticked upward from the 2018 Point In Time Count.

Sheltered and Unsheltered PIT Count



2019

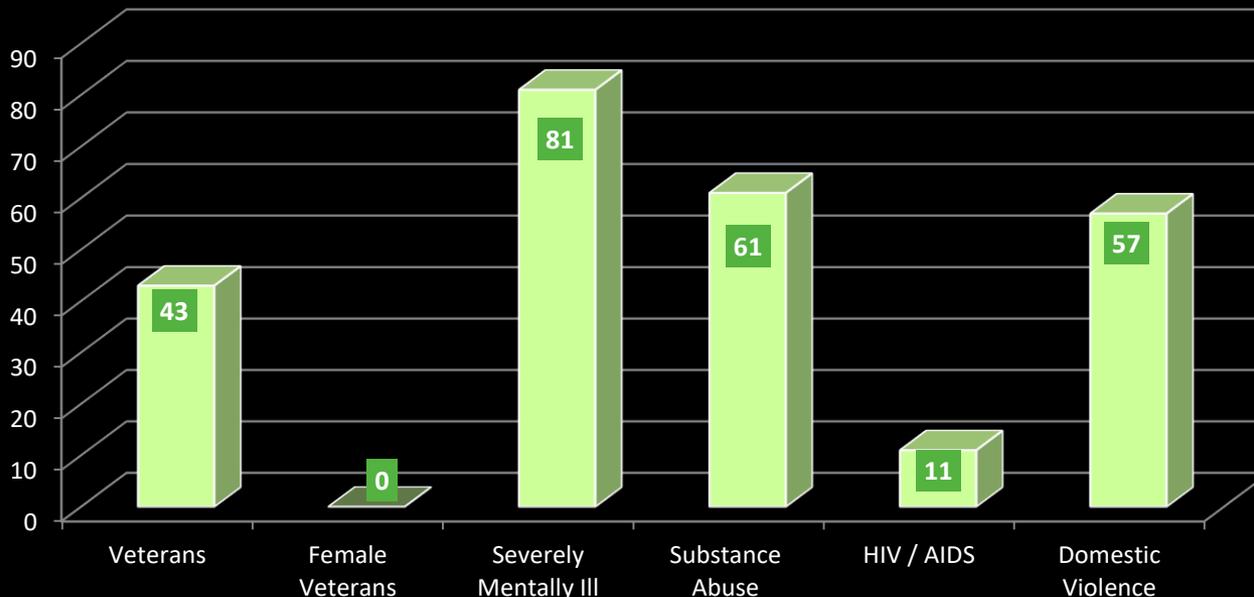


point in time

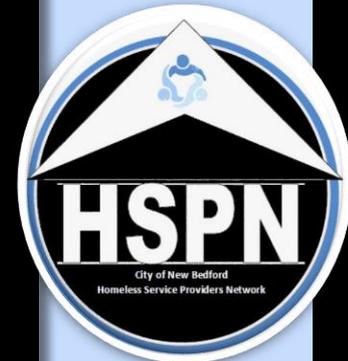
By conducting this annual count, the city also gets an important snapshot into the specific subpopulations most prevalent within the overall population of those experiencing homelessness.

As a result, resources can be better targeted to ensure those in greatest need are getting the assistance they need to move out of homelessness.

2019 Sub-Populations in All Households
(Sheltered and Unsheltered)



2019



January

Project FAIHR

Steppingstone presented important information on service provision models and resources from both a statewide and local perspective.



FAIHR PROGRAM Focused Achievements in Housing and Recovery

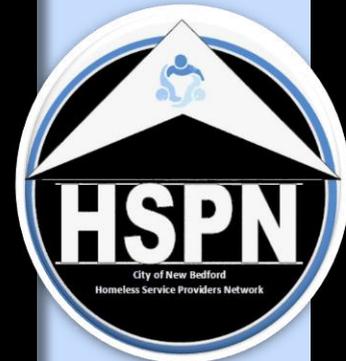
Danielle Brown, Project Coordinator and Alcidio (Sid) Correia, ICF worker provided an overview of Project FAIHR. It is currently funded as a one year grant and within the first 30 days had already served 35 people. Wrap-around services are provided directly in their downtown location and includes direct access to their staff psychiatrist, recovery coaches and other trained professionals.

Elections

Rise Up for Homes Plan

Preparing for the PIT.2019

2019



February

Immigration

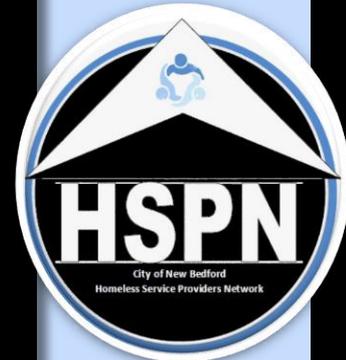
Panel of speakers presented information about immigration particularly as it relates to those with housing and shelter challenges as well as family separation issues.



SPEAKERS

- **Schuyler Pisha**, Attorney with CSS
- **Helena DaSilva Hughes** from the Immigrants Assistance Center
- **Corrin Williams** of the Community Economic Deelopment Center (CEDC)

2019



March

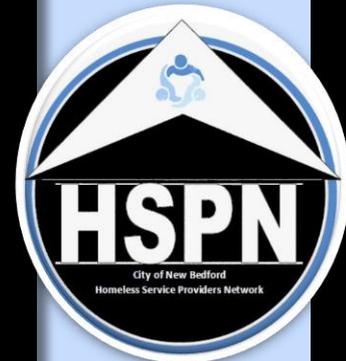
All Things Legal

Speakers from SouthCoast Fair Housing and South Coastal Counties Legal Services presented information about the who/what/whys of accessing legal help for those experiencing homelessness.



Individual Services Meetings Convened

2019



April

Youth Count

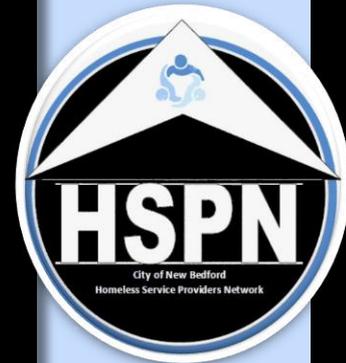
Point In Time Count

**Performance of CoCs across the Commonwealth
System Performance Measures**

This meeting was all about data—the importance of accurate data collection and the results of recent analysis.



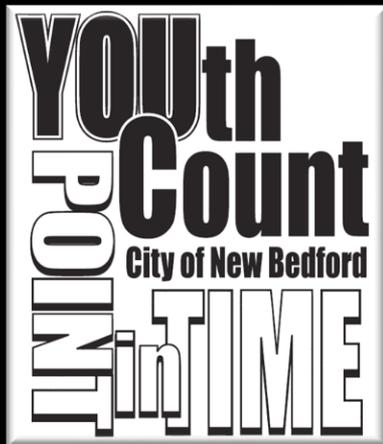
2019



youth count

The HSPN participated in the fifth annual statewide youth count conducted April 12th through mid May 2019. The youth count is a survey for youth and young adults ranging in age from 14-25 (or younger) who are “unstably housed and/or experiencing homelessness.”

Locally surveys were provided to those identified as youth experiencing homelessness and those within the New Bedford Public School System, Bristol Community College and St. Killian’s shelter for unaccompanied youth. A total of 85 surveys were completed in New Bedford, only a portion of which were classified as homeless. Final numbers are forthcoming from the state.



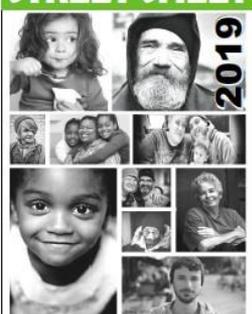
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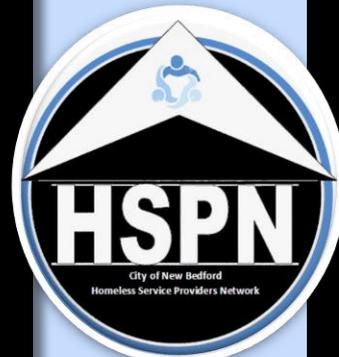
streetsheet.2019

The 2019 edition of the city's "StreetSheet" detailing resources throughout the city for those experiencing homelessness or in need of supportive services was published in April.

Thanks to funding from United Way and the unbelievable support of Trinity Press, roughly 10,000 StreetSheets were distributed throughout the community in three languages—English, Portuguese and Spanish.

FOOD PANTRIES		FOOD PANTRIES		HEALTH/MEDICAL		STREET SHEET																													
American Red Cross 617.274.5200 166 Janney St. (Boys/Girls Club) beginning 4.1.19 ext. 5596 Third Thursday of month 10-12 (available 1x per month) Photo, ID, proof of income, rent receipts, proof of address, ID for household members required.	Catholic Social Services 508.997.7337 238 Bunney Street (in back of O. L. of Mt. Carmel R.C. Church) Wednesday & Thursday 10-12 (available 1x every 30 days) Min. 18 years old, proof of income & residency, photo ID, MA Health ID required for all children. Non-parishable food.	PACE, Inc. 508.999.9920 166 William Street Monday-Friday 9:15am and 2-3pm but closed Wednesday afternoons; picture ID and insurance verification for all adults, insurance only for children. Call for more details.	SouthCoast Center for Women's Health 508.996.0600 GNB Community Health Center 508.992.6553 NB Family Planning Health Imperatives 508.984.5333 St. Luke's Hospital 508.997.1515			Available help for those who are experiencing homelessness or are threatened with homelessness.																													
Debbie's Kitchen Food Pantry 508.525.9010 35 Willow Street Saturdays 10 am-Noon. Requires photo ID, food stamp ID and proof of income. Serves residents of NB and the surrounding area. Delivery to elders/handicap available; need to call. Limited to one visit/month.	Grace Episcopal Church 508.993.0547 133 School Street Wednesday & Friday 9:30 - 10:30 (available 1x per month / 12 x per yr) Photo ID required and children's insurance cards.	The Salvation Army 508.997.6561 619 Purchase Street Monday-Friday 8:30am - Noon & 1-3 (available 1x every 3 months) Need to make an appointment; need ID for household members & proof of residence, insurance card, birth certificate 16/under, proof of income.	New Bedford Crisis Center 508.996.3154 543 North Street	MENTAL HEALTH		Available help for those who are experiencing homelessness or are threatened with homelessness.																													
MO Food Life Pantry 508.992.5978 715 Pleasant Street Open 3 Wednesdays per month (call first) 10-12 noon (available once every 30 days) For adults, picture ID & proof of income, ID for family members.	Mobile Ministries 508.993.0514 MON: Salvation Army parking lot 6:00pm TUES: FAACA 6:00pm WED: South Baptist Church, Brock Avenue 1:30pm THU: Salvation Army parking lot 6:00pm FRI: FAACA 6:00pm SAT: Salvation Army lot 11:30am; South Bapt Church, Brock Ave 1:30pm	St. Anthony's Church 508.994.1691 Two Street Entrance (enter through church basement door) Every other Thursday @ 11:30am - 12:45pm (1st week only last names starting A-L; 2nd week only last names starting M-Z).	Child & Family Services 1061 Pleasant St. 508.996.8572 543 North Street 508.984.5566 3027 Acushnet Ave 508.742.1040	PHR Anchor House 508.984.4300 1277 Purchase Street Seven Hills Recovery & Wellness Center 508.999.3126 34 Gifford Street MA Dept. of Mental Health 508.996.7900 888 Purchase Street		ADACARE 508.999.1102 High Point Treatment Center (for Women) 774.628.1000 Community Substance Abuse Center 508.979.1122 8 Kilburn Street PAACA 508.997.9051 360 Coggeshall Street																													
MEAL SITES AND TIMES Sister Rose House Soup Kitchen / Mercy, Meals & More / FAACA, 360 Coggeshall Street/ Pflieger United Church of Christ, 635 Purchase St. / Grace Episcopal Church, 133 School St. / S. Baptist Church, Brock Ave / The Salvation Army, 619 Purchase St. / St. Anthony's R.C. Church, New St. / Full Blessings Church, 475 Union St.	LAUNDRY Grace Episcopal Church's "Laundry Love" - A laundry service for those experiencing homelessness/in need. Last Monday each month at 62 Clean Laundry 80 Summer Street 2pm-5pm. Wash/Dry two loads.	St. Martin's Church 508.994.8972 136 West Street 3rd Saturday 10-11am and last Tues of month 5-6pm	Seven Hills Behavioral Health 508.999.4159 1177 Acushnet Avenue Monday & Weds 9:30 - 12:00; Photo ID, proof of income/address.	Self-Help/Trrtmt Info (for Men) (SEMCOA) 508.992.7788 Seven Hills Recovery & Wellness Center 508.999.3126 34 Gifford Street Steppingstone Residential and Outpatient SU/MI Treatment 508.674.2788		The City of New Bedford's Homeless Service Providers' Network (HSPN) has created this "Street Sheet" to identify some important resources available to you—where to get a meal, how to find shelter and where to call for help that you need right now.																													
<table border="1"> <thead> <tr> <th></th> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td>Breakfast</td> <td>7:30-8:00 Grace Episcopal Church</td> <td>6:35-7:30 Mercy, Meals and More</td> </tr> <tr> <td>Lunch</td> <td>11:00 Full Blessings Church Service & Meal</td> <td>11:00-1:00 Sister Rose House Soup Kitchen</td> <td>11:30 Salvation Army Parking Lot</td> </tr> <tr> <td>Dinner</td> <td>5:30-6:30 Salvation Army</td> <td>6:00 Salvation Army Parking Lot</td> <td>6:00 FAACA</td> <td>1:30 S. Baptist Church, Brock Ave 4-55 Salvation Army</td> <td>6:00 Salvation Army Parking Lot</td> <td>6:00 FAACA</td> <td>1:30 South Baptist Church, Brock Avenue</td> </tr> </tbody> </table>		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Breakfast	7:30-8:00 Grace Episcopal Church	6:35-7:30 Mercy, Meals and More	Lunch	11:00 Full Blessings Church Service & Meal	11:00-1:00 Sister Rose House Soup Kitchen	11:30 Salvation Army Parking Lot	Dinner	5:30-6:30 Salvation Army	6:00 Salvation Army Parking Lot	6:00 FAACA	1:30 S. Baptist Church, Brock Ave 4-55 Salvation Army	6:00 Salvation Army Parking Lot	6:00 FAACA	1:30 South Baptist Church, Brock Avenue	VETERANS ASSISTANCE MA Dept. of Veterans Services 1.888.844.2838 New Bedford Veterans Services 508.991.6184 New Bedford VA Outpatient Clinic 508.994.0217 NB VET Center 508.995.6920 National Call Center Homeless Veterans 1.877.424.3838 Veterans, Inc. 1.800.482.2565 Veterans Transition House 508.992.5313	City of New Bedford, MA HOMELESS SERVICE PROVIDERS' NETWORK www.nbhspn.com										
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2019



United Way
 Printing costs generously donated by the
 United Way of Greater New Bedford
 Revised March 2019

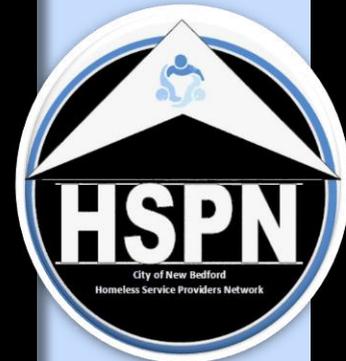
May

Youth Services Working Group Presentation

Carl Alves presented the HSPN's Youth Services' Working Group draft findings and recommendations. The subcommittee is working to identify gaps and strengths within the continuum for unaccompanied youth. Initial goals/objectives included:

- Integrating work of existing groups into the Youth Services Workgroup
- Adopting a set of community goals/actions for each to include in their own respective workplans
- Develop data collection/dissemination strategy
- Establish collaborative training/professional development
- Build capacity

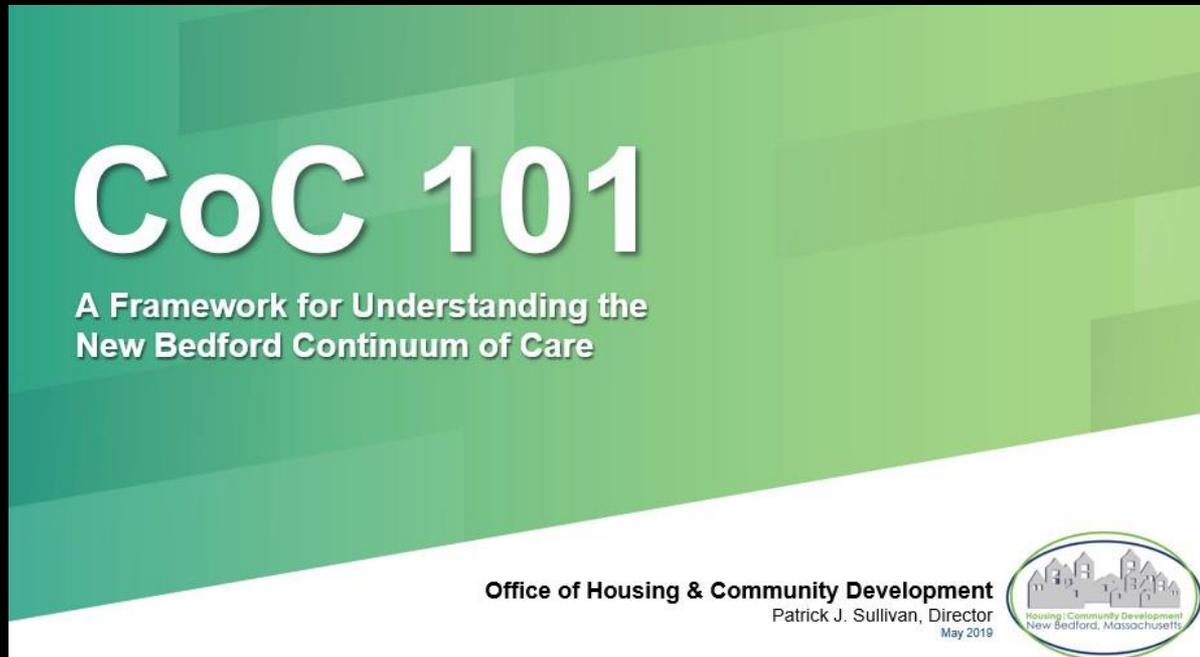
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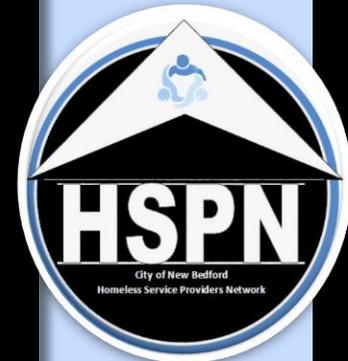
May

Continuum of Care 101

Jennifer Clarke presented a training overview of the CoC's role, operations, responsibilities and performance.



2019



schools and homelessness

Julie Mador, Registrar with the New Bedford Public Schools (NBPS) and member of the HSPN Executive Committee, presented information to the HSPN membership each month addressing homelessness within the school system and the extent to which they are seeing students experiencing varying forms of homelessness.

By May of 2019 a total of 1,325 students enrolled in the NBPS system were identified as experiencing some form of homelessness, a number that continued to rise through the end of the school year; in June 2019 the school year ended having hit a total of 1,364 students having been identified as experiencing some form of homelessness—the largest number ever seen in the NB Public Schools under McKinney Vento.



2019



June

Community Priorities

The HSPN voted on its annual list of community priorities in anticipation of the NOFA and in order to reflect the new federal strategic plan, *“Home, Together.”*

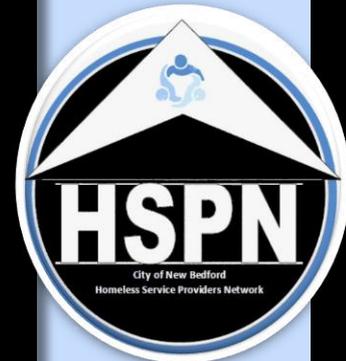
The HSPN adopted this by unanimous consent.

Written Standards

The HSPN Executive Committee recommended adoption of the CoC’s Written Standards. The new standards provide far greater detail as to what is expected in the operation of projects within the CoC.

The HSPN adopted this by unanimous consent.

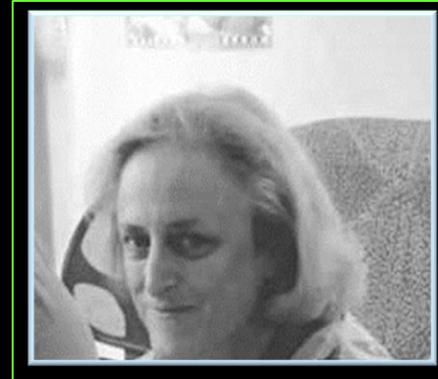
2019



June

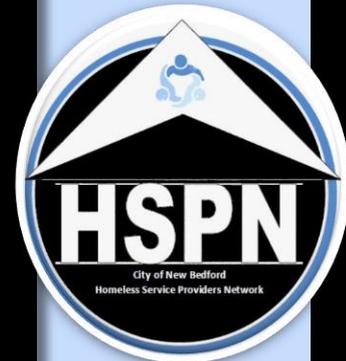
Statewide Family Shelter System

Ita Mullarkey, Associate Director for the Division of Housing Stabilization at the Massachusetts Department of Housing & Community Development (MA DHCD) joined the HSPN in June and provided an overview of the family shelter system as administered by the DHCD. Her presentation included statistical information as to how many folks get into family shelter as well as categories of eligibility.



Ms. Mullarkey provided answers to HSPN members during a robust question and answer session.

2019



August

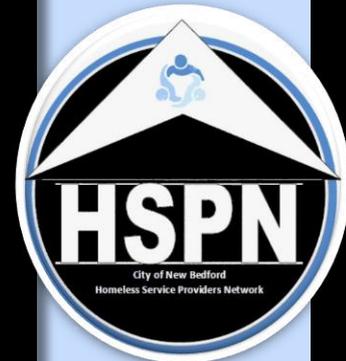
CaseWorthy

There was a brief presentation and discussion about the CoC's new vendor for its data collection system (Homeless Management Information system—HMIS) as well as a formal vote on new Policies and Procedures as well as HMIS Governance documents.

Project Review and Votes

After reviewing and evaluating all new and project renewal requests submitted as part of the 2019 NOFA funding round, the Performance Review Committee (PRC) forwarded its recommendation to the HSPN membership who then voted unanimously to accept the PRC's recommended ranking of projects.

2019



encampments

In addition to the City's Homeless Emergency Assistance Response Team (HEART), 2019 marked the first year that Steppingstone provided street outreach services.



Danielle Brown or someone from the Street Outreach Team provided important reports to the HSPN each month as to progress being made with assisting folks at different encampments and on the streets.

Unfortunately, 2019 was cited as largely being a challenging year with increased numbers of people refusing housing.

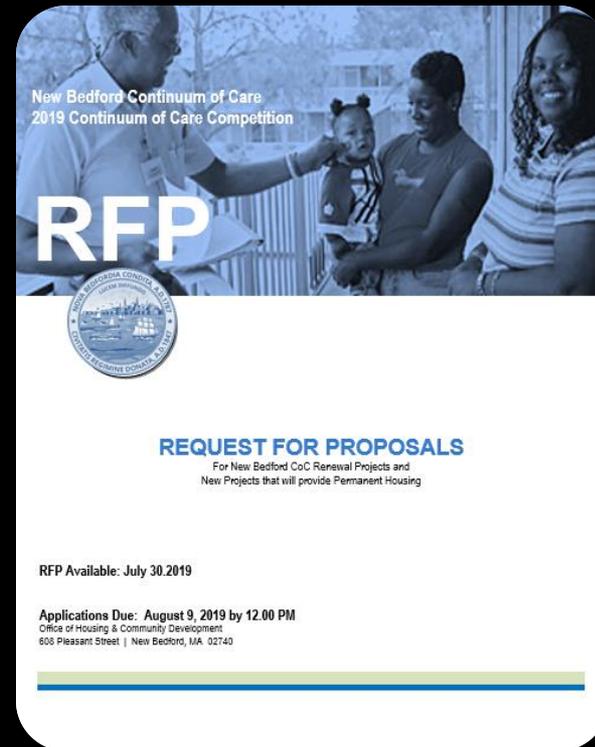
2019



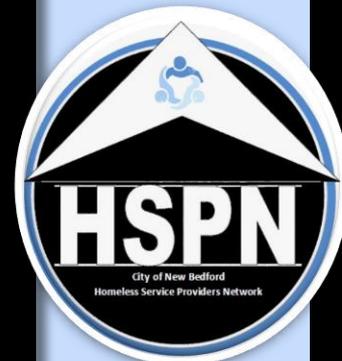
nofa

Each year we know that the federal NOFA—Notice of Funding Availability—from HUD will be issued to provide an opportunity for local CoC’s like the HSPN to articulate their strategies for ending homelessness and the extent to which they are achieving success towards that goal.

The 2019 NOFA arrived during the summer and proved to be an extremely competitive undertaking resulting in a large application from the New Bedford CoC. It is anticipated that results will be announced in early 2020.



2019



funding

The latest New Bedford Continuum of Care application was submitted in September of 2019.

In the 2018 round, the CoC was awarded \$1,817,917 in funding to renew the city’s existing permanent housing programs; as of this presentation, no announcement has yet been made for the most recent round.

Program	Project Type	Awarded
HMIS—City of New Bedford	HMIS	\$74,524
Welcome Home—Steppingstone	Permanent Housing	\$181,445
The CALL – Catholic Social Services	SSO	\$46,757
Family Preservation – SRN	Permanent Housing	\$274,604
Step-Up –PAACA	Permanent Housing	\$286,082
Portico—Catholic Social Services	Permanent Housing	\$622,163
Transition to Stability—Catholic Social Services	Permanent Housing	\$159,109
Prism—Catholic Social Services	Permanent Housing	114,233
Total Funding Requested in 2018:		\$1,817,917

2019



September

Moving On Strategy

A vote to adopt a “Moving On Strategy” that emphasizes the voluntary movement of people living in PSH units no longer needing intensive supports into other permanent housing options, thereby relieving the overall pipeline.

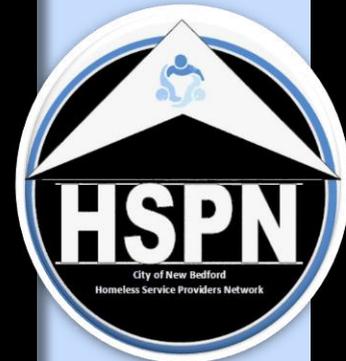
Racial Disparity Analysis Summary

The HSPN adopted an initial Racial Disparity Study and moved to proceed with a formal , detailed study that “helps us look at ourselves and how we are doing relative to diversity” being that in diversity we find “our greatest asset.”

Nursing Home Closures

The HSPN reviewed and discussed the challenges faced in the area in the wake of recent nursing home closures and the loss of 303 licensed beds.

2019



October

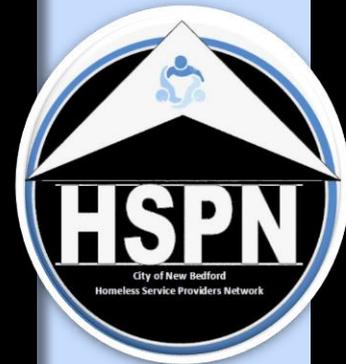
Consolidated Plan Process.2020

The City's Office of Housing & Community Development announced its 2020 Consolidated Plan process that includes a significant Citizen Participation effort. In addition to a public survey, HSPN members were invited to participate in a homeless focus group to discuss priorities and needs around serving those experiencing homelessness in New Bedford.

Domestic Violence and its Intersection with Homelessness

The New Bedford Women's Center presented information around domestic violence, sexual assault, trafficking and related predatory practices and the correlating services they offer at the Center.

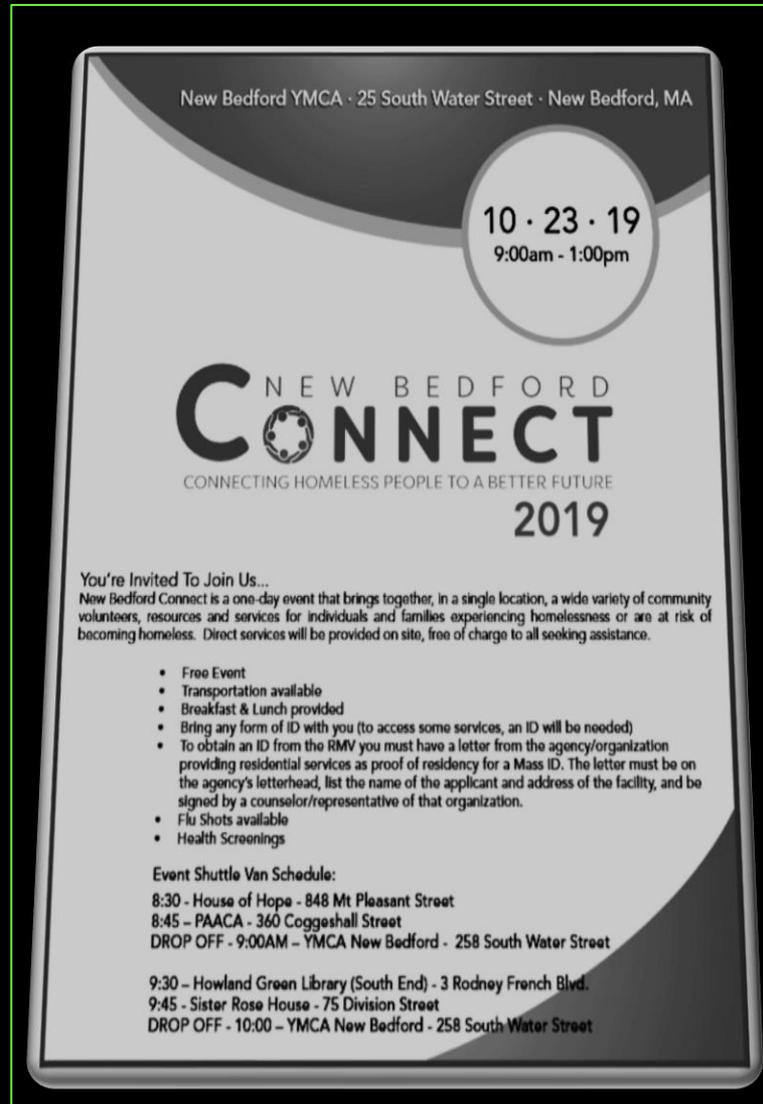
2019



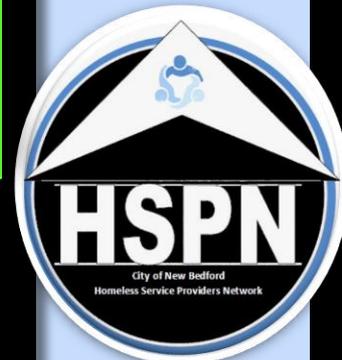
nb connect.2019

After successful “NEW BEDFORD CONNECT” events in 2016, 2017 and 2018, the Rise Up team worked hard with SouthCoast Leadership to again delivering an impressive one day-one resource fair for those close to, or in the midst of, homelessness.

It is anticipated this important resource event along with the important dialogue in the city around poverty, need and homelessness will continue to be successful each year.



2019



sister rose & the sister rose award

Sister Rosellen Gallogly—known simply as “Sister Rose” to the thousands she helped during her decades of service to those experiencing homelessness—died April 7, 2018.

The Sister Rose Award was established by the HSPN in her honor in 2004. Sister Rose was named the award’s first recipient as a way of honoring her service as Executive Director of Market Ministries and one of the founding members of the HSPN.



The award is given annually to:
“...an individual from within the Continuum of Care in recognition of his/her achievement, dedication, compassion in his/her personal and professional life in living out the mission of the HSPN rooted in the belief that every person is entitled to live in dignity.”

2019



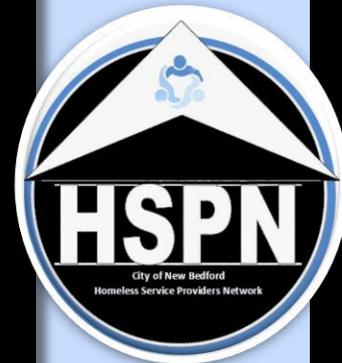
sister rose award

The 2019 Sister Rose Award was presented to Wendy Bluis of Catholic Social Services in recognition of her significant contributions in serving those experiencing homeless in the City of New Bedford.



Mayor Mitchell and the Rev. David Lima, HSPN Chair
present Wendy Bluis
with the 2019 Sister Rose award.

2019



November

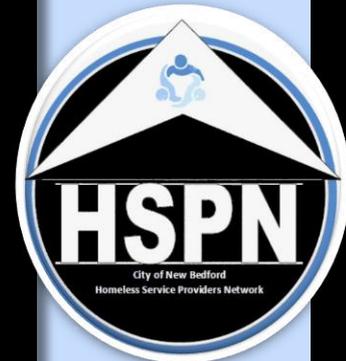
YWCA Southeastern MA Housing

The YWCA presented information about their newly opened housing providing eight (8) individual residential units for women 18 and older.

Veterans

A series of speakers including the New Bedford Veteran's Service Officer, Veterans Inc, the Veterans Transition House and a representative from the Providence VA presented information around services and housing specific to veterans experiencing homelessness within New Bedford.

2019



December

Nominations

A Nominations Committee was formed in advance of the January 2020 Elections.

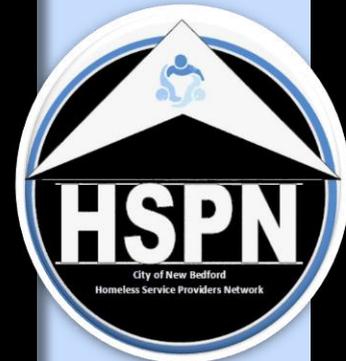
South Coastal Counties Legal Services Inc.

SCCLS presented information about their education law project with the Justice Center of Southeast Massachusetts to ensure equal access to legal services.

SouthCoast Health Community Needs Assessment

An overview of SouthCoast's recent community assessment, particularly as it intersects with homelessness was presented and discussed, prompting discussion around the importance of this study and value in taking such a proactive look into these critical areas.

2019



fourth year of coordinated entry

The continuum's new coordinated intake system went live on December 1, 2015 and reached its four year mark in December 2019.

THE CALL (Coordinated Access to Local Links) was adopted as the centralized intake system across the three Bristol County continuums and its operational protocols were adopted by the HSPN.

Each month the HSPN receives a report identifying the number of calls coming in, the number of folks identified as being homeless, those for whom diversion was provided and the number of individuals on the permanent housing waiting list.

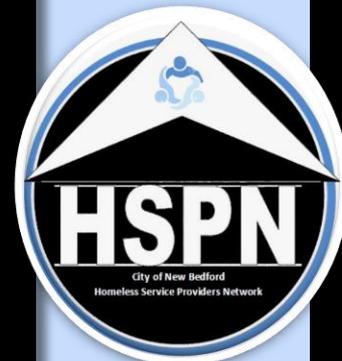


1-800-HOMELESS
(1-800-466-3537)
Valid only if dialed from a 508 or 774 area code.
THE CALL = Coordinated Access to Local Links

IF YOU ARE CURRENTLY HOMELESS ANYWHERE IN BRISTOL COUNTY, PLEASE MAKE THE CALL FOR ASSISTANCE TODAY.

CS
City of New Bedford
Homeless Service Providers Network

2019



cold weather overflow shelter

Once again, the overflow shelter was activated in the face of a brutal cold through the 2018-2019 winter months.

The overflow provided **1,357** shelter nights over **67** nights between November 14th 2019 and March 26th 2019. Rise Up's contribution of **\$21,850** along with the City's own allocation of roughly \$10,000 and the amazing work of volunteers and staff ensured the shelter's operation.

Through the ongoing efforts of Rise Up and another appropriation by the city, the extreme weather overflow shelter is again available and open during the winter of 2019-2020.



2019



rise up for homes

Rise Up is a collaborative campaign established by the HSPN designed to build community awareness and raise funds to meet the complex needs of individuals/families experiencing homelessness in New Bedford. Its purpose is more than just fundraising; it's about changing the narrative about homelessness, presenting facts and opportunity for conversation to create innovative solutions to the problem while ensuring everyone has a voice in this process.

After expenses, as of December 2019, it's fund balance was just over **\$45,000**.



2019

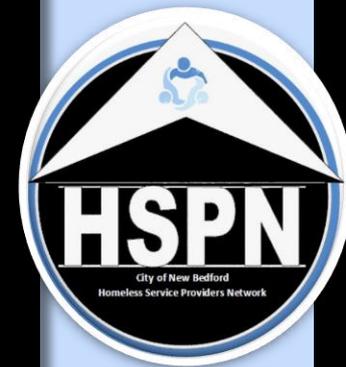


and the work of the hspn

...goes on.



2019

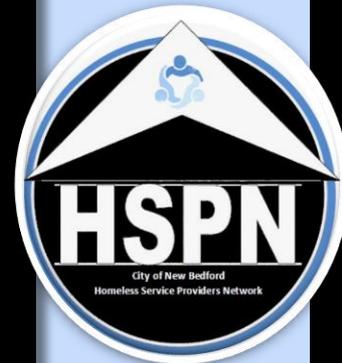


the work of the hspn

The City of New Bedford's Continuum of Care continues to pride itself on carefully executing strategic actions that provide the pathway out of homelessness for everyone.



2019



the work of the hspn

This work takes place in offices, encampments, kitchens, shelters, church halls, conference rooms, underpasses and online and it involves everyone, most especially, YOU.



2019

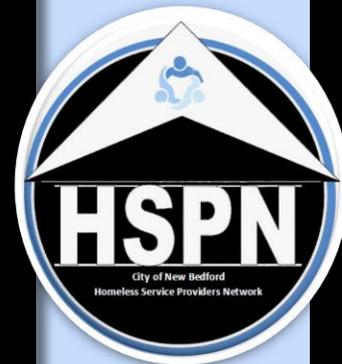


the work of the hspn

To those who's professional and/or personal paths have helped reach out to and serve those experiencing homelessness in whatever form—*thank you...*

...and we're counting on YOU to help move us toward ending homelessness in New Bedford in the coming year.

2019





CITY OF NEW BEDFORD
DEPARTMENT OF PLANNING, HOUSING &
COMMUNITY DEVELOPMENT

HSPN

2019

ANNUAL REVIEW

