

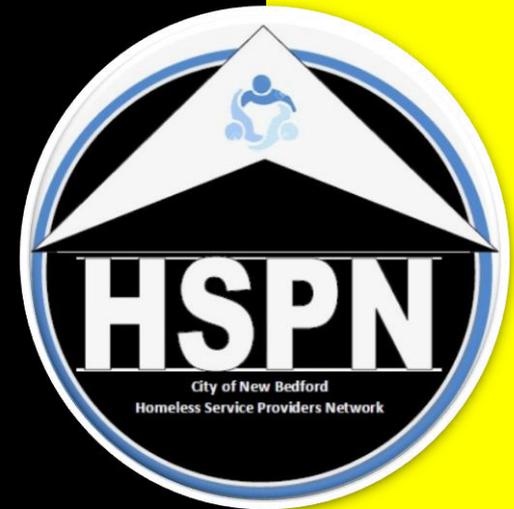


**CITY OF NEW BEDFORD**  
DEPARTMENT OF PLANNING, HOUSING &  
COMMUNITY DEVELOPMENT

# HSPN

# 2017

## ANNUAL REVIEW



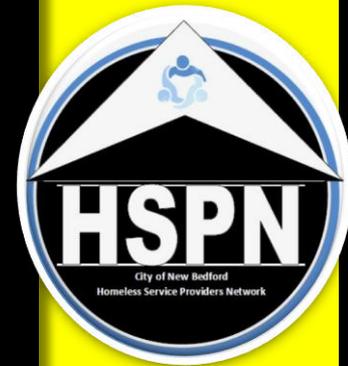
## Leadership

The City of New Bedford's Continuum of Care—its Homeless Service Provider's Network [HSPN]—had a productive and successful calendar year in 2017 under the leadership of its Chair, the Rev. David Lima, and fellow officers and members of the HSPN Executive Committee.

**Chair** The Rev. David Lima, GNB ICC  
**Vice Chair** Stephen Montembault, SFS  
**Clerk** James Reid, VTH  
**Im.Past Chair** Carl Alves, PAACA

### Executive Committee Members

Susan Mazzarella, CSS  
Patrick Sullivan, DPHCD  
Jennifer Clarke, DPHCD  
Peter Muise, First Citizens FCU  
Kelly-Cabral-Mosher, MSW  
Julie Mador, NBPS  
Bruce Morell, PACE  
Kerry Mello, SouthCoast Health  
Kathleen Schedler-Clark, Steppingstone

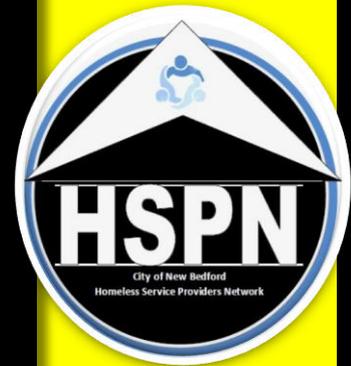


2017

HSPN

# a range of activities in 2017...

Calendar	Highlights
JANUARY	Point in Time Count, Elderly Homelessness
FEBRUARY	Homeless and Mental Health
MARCH	Schools, Encampments
APRIL	PIT Results, StreetSheet.2017
MAY	Special Forum: MH and Homelessness
JUNE	CoC RFPs, Community Priorities, Youth Count

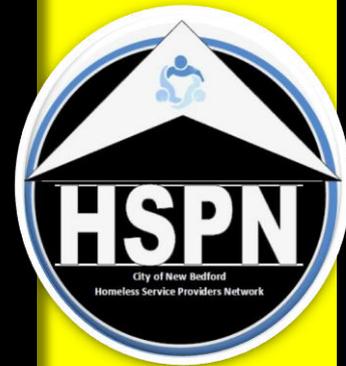


2017

HSPN

## a range of activities in 2017...

Calendar	Highlights
JULY	Summer Break
AUGUST	NOFA, Strategic Plan Adopted
SEPT	NB Connect, Domestic Violence Training
OCT	Displacement related to Hurricane Maria
NOV	Cold Weather Shelter
DEC	The CALL hits year #2, Elections and PIT 2018

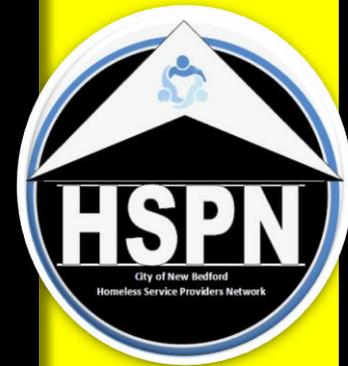


2017

HSPN

## point in time

The HSPN's annual "Point In Time" count creating a census of those experiencing homelessness was conducted in a 24hr period beginning Wednesday, January 25, 2017.

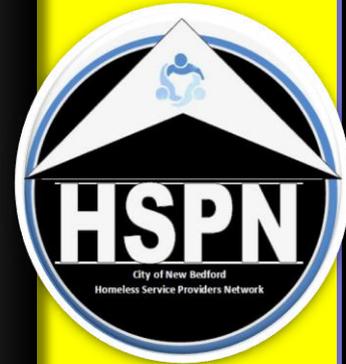


2017

HSPN

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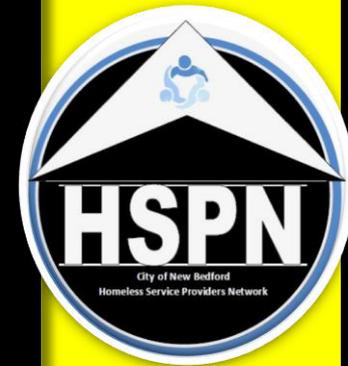
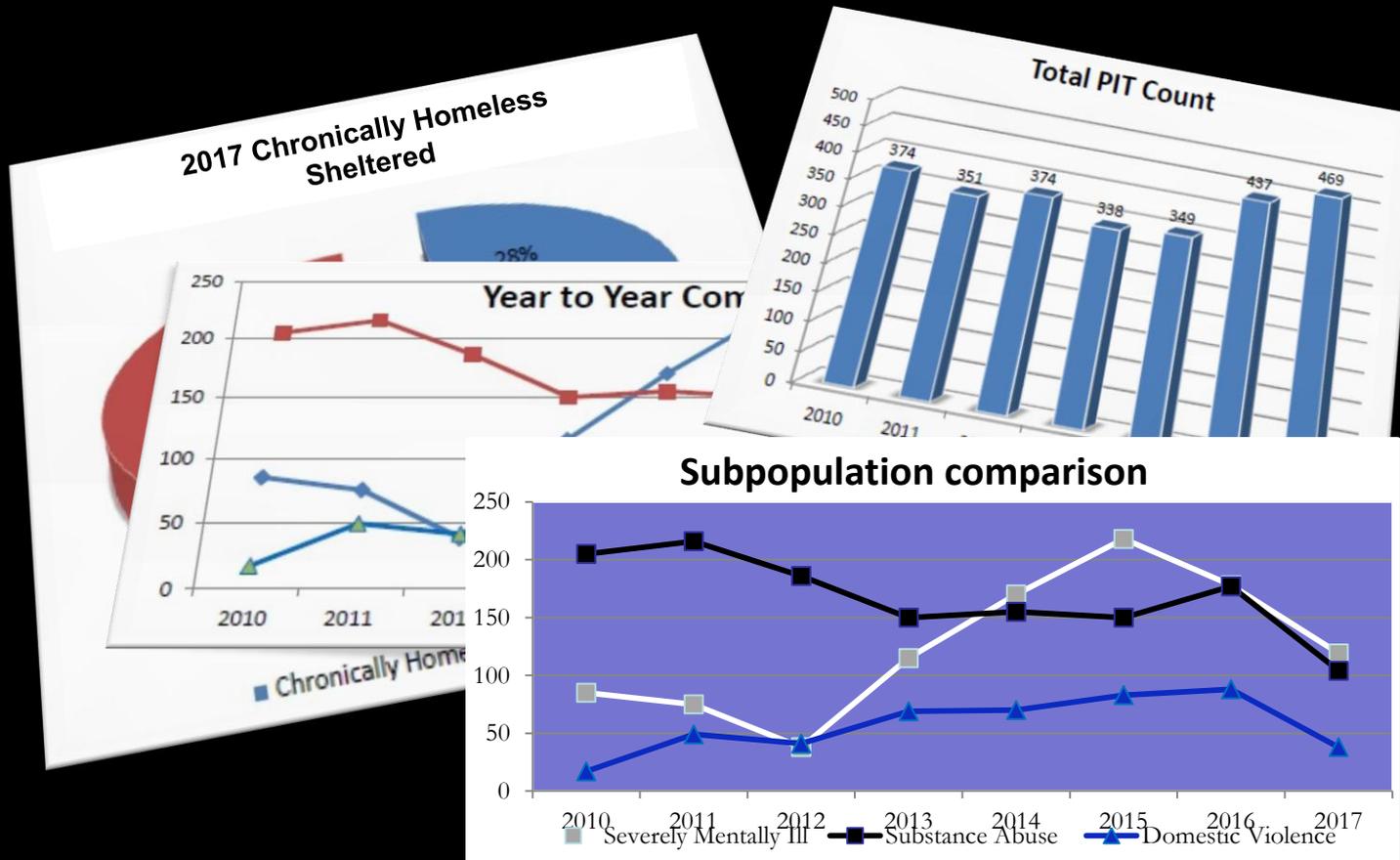


2017

HSPN

## point in time

The information collected through the PIT Count is used to help guide community planning efforts—including federal funding decisions for homeless programs—and to measure New Bedford’s progress towards ending homelessness.

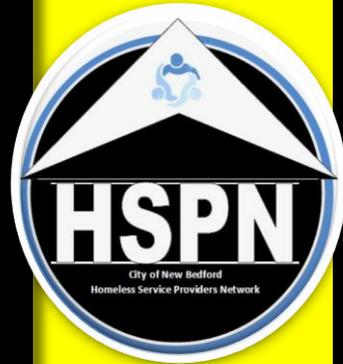


2017

HSPN

## point in time

Many people made the 2017 PIT Count possible and a lot of careful planning and hard work went into making this a success. A special thanks goes out to the 2017 PIT Committee and all of the volunteers whose efforts made this possible...*thank you!*



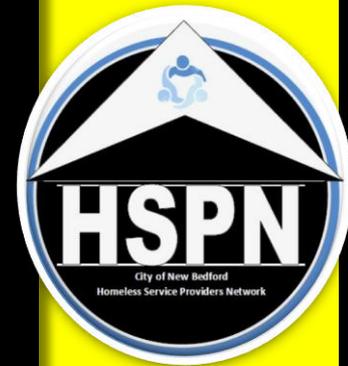
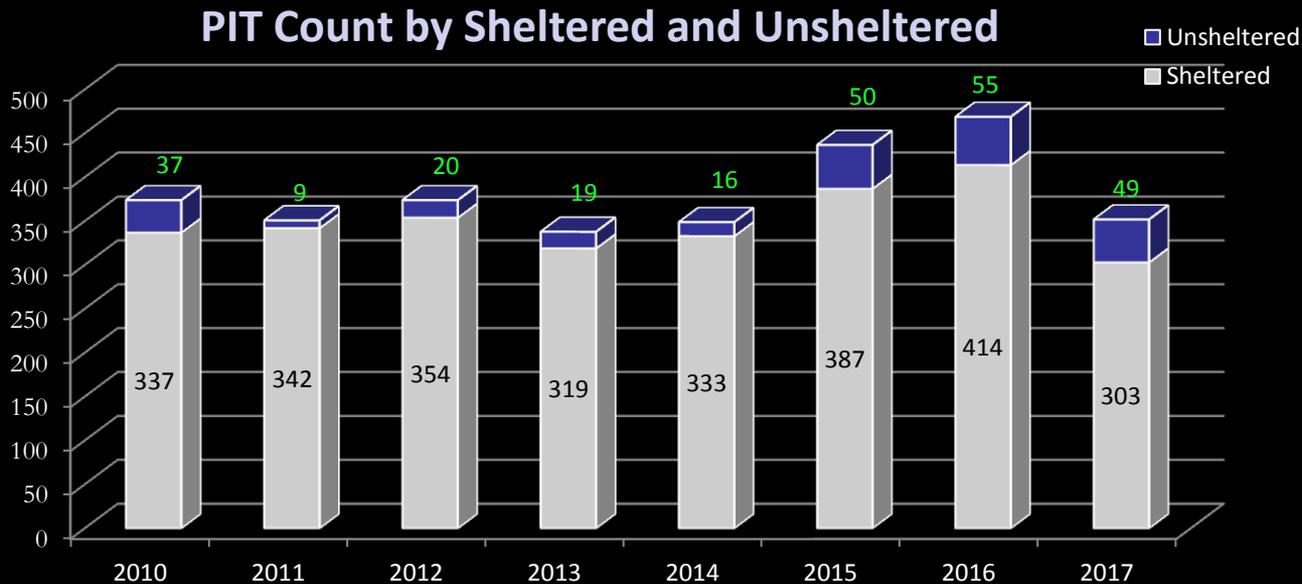
# 2017

# HSPN

## point in time

On the night of January 25<sup>th</sup>, the PIT Count identified **352** homeless men, women and children in New Bedford of whom **49** were unsheltered and **303** were either in emergency shelters or transitional housing in the city.

The total of those unsheltered represents an **11%** decrease from 2016's Point In Time count.



2017

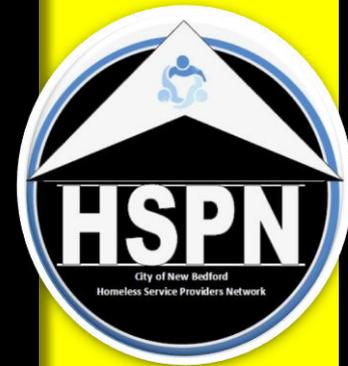
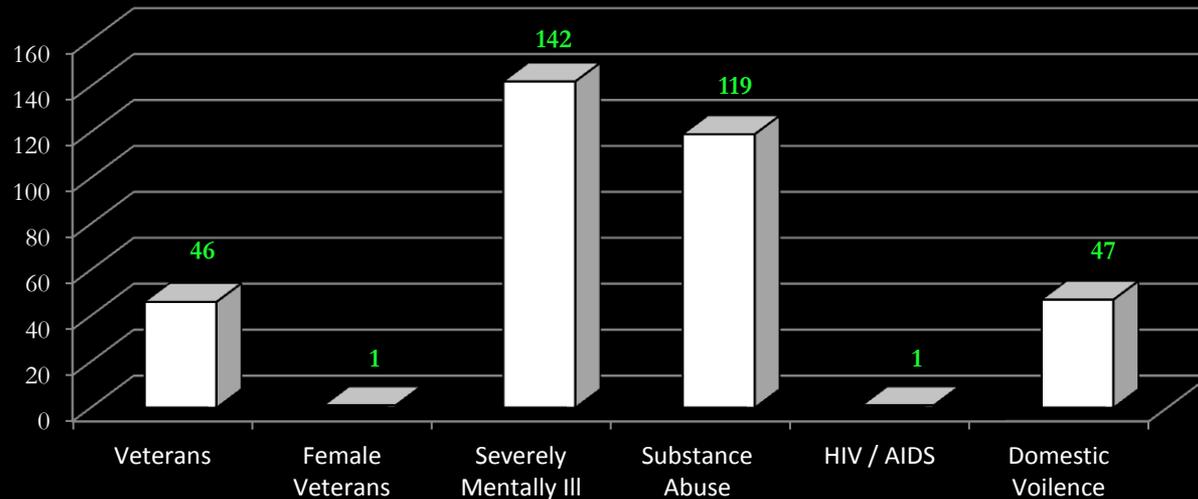
HSPN

## point in time

By conducting this annual count, the city also gets an important snapshot into the specific subpopulations most prevalent within the overall population of those experiencing homelessness.

As a result, resources can be better targeted to ensure those in greatest need are getting the assistance they need to move out of homelessness.

### 2017 Sub-Populations in All Adult Households

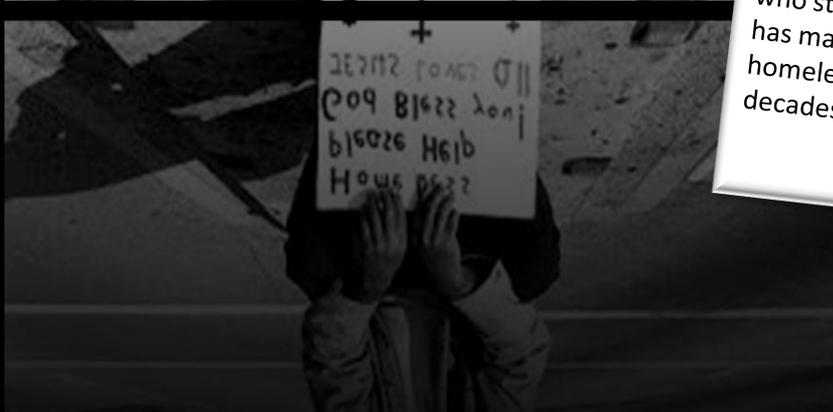


# 2017

# HSPN

# elderly homelessness

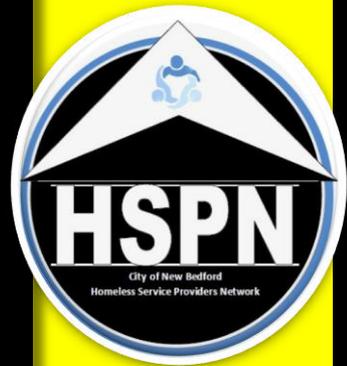
Representatives from the Massachusetts Executive Office of Elderly Affairs and CoC member Coastline Elderly joined together in presenting timely information on service provision models and resources from both a statewide and local perspective.



**Nation's Homeless Growing Older**

The surge in older homeless people is driven largely by a single group — younger baby boomers born between 1955 and 1965, according to an analysis by Dennis P. Culhane, a University of Pennsylvania professor who studies homelessness. This group has made up a third of the total homeless population for several decades.

- May 26, 2016  
*The New York Times*



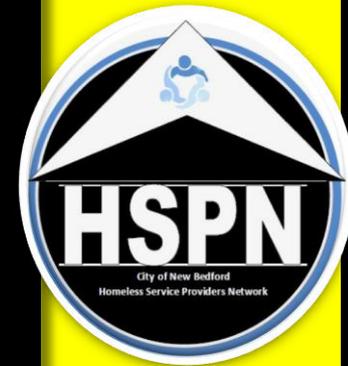
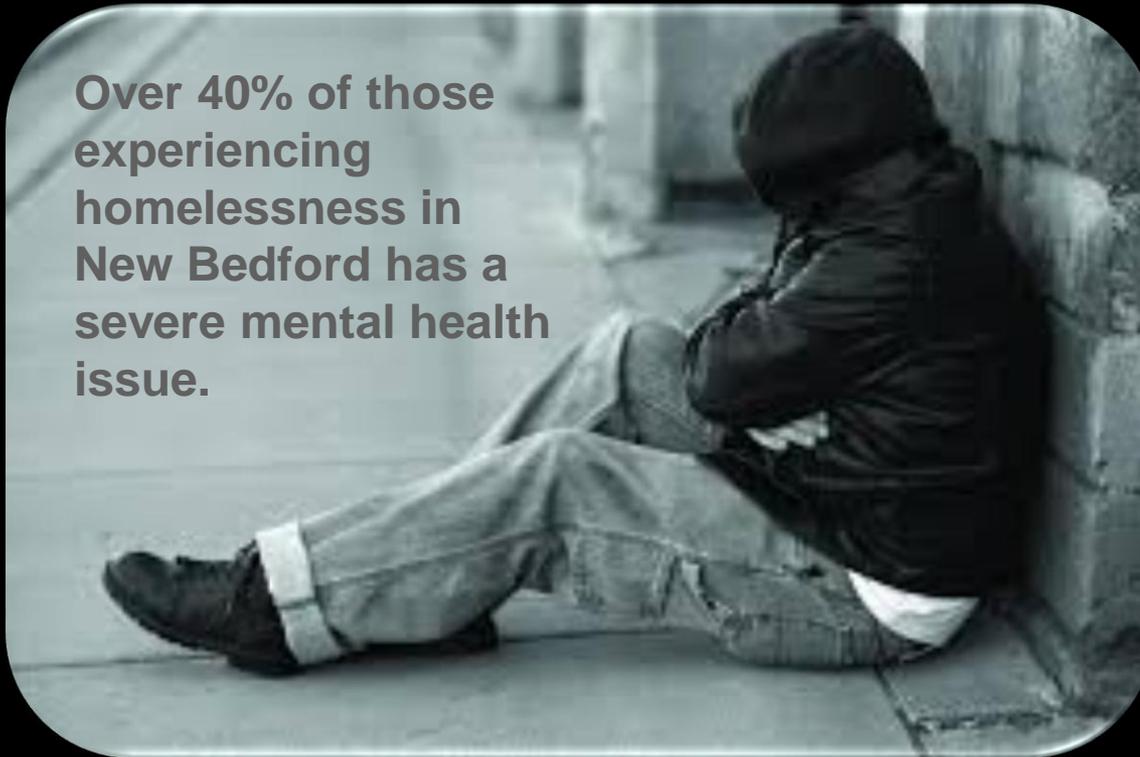
2017

HSPN

## mental health issues

The HSPN membership began a difficult conversation around the realities of mental health issues that have become one of the most prevalent issues facing those experiencing homelessness within the New Bedford CoC.

Over 40% of those experiencing homelessness in New Bedford has a severe mental health issue.



2017

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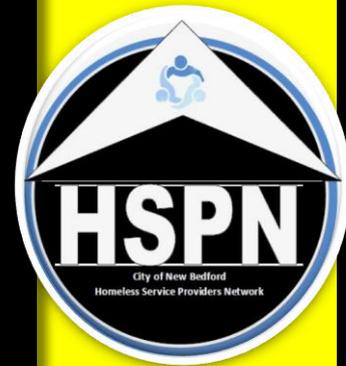
## **schools and homelessness**

**Julie Mador, Registrar with the New Bedford Public Schools (NBPS) and member of the HSPN Executive Committee, presents information to the HSPN membership each month addressing homelessness within the school system and the extent to which they are seeing students experiencing varying forms of homelessness.**

**By April of 2017 a total of 900 students enrolled in the NBPS system were identified as experiencing some form of homelessness, a number that would continue rising through the end of the school year; in June 2017 it hit 1,063—the largest number ever seen qualifying under McKinney Vento and significantly in excess of 2016’s total of 675.**



**2017**



**HSPN**

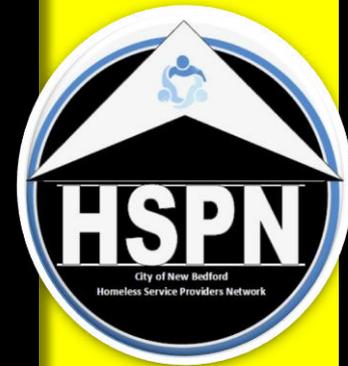
## encampments

As part of its efforts in addressing encampments in New Bedford's CoC, the city—in conjunction with non-profit and other public agencies—developed Homeless Emergency Assistance Response Team (**HEART**) protocols.



These guidelines address encampments in the city and articulates the steps the city's neighborhood task force will take with the initial response team that includes police, fire, PAACA, Catholic Social Services, the health department and InterChurch Council.

2017

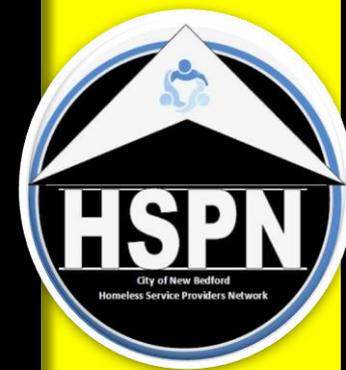


HSPN

# streetsheet.2017

A 2017 edition of the city's "StreetSheet" detailing resources throughout the city for those experiencing homelessness or in need of supportive services was published.

Thanks to funding from **United Way** and the unbelievable support of **Trinity Press**, roughly **9,000 StreetSheets** were distributed throughout the community in three languages—English, Portuguese and Spanish.



# HSPN

### FOOD PANTRIES

**American Red Cross** 617.274.5200  
95 Kempton Street (Hall St. entrance) ext. 5596  
Thursday 1-4pm (available 1x per month)  
Photo, ID, proof of income, rent receipts, proof of address, ID for household members required.

**Brau/Bean Community Center** 508.979.1737  
396 Ogishal Street  
Monday - Thursday 9-1 (available 1x every 30 days)  
ID and/or MA Health card required.

**Catholic Social Services** 508.997.7337  
238 Bonney Street (in back of O. L. of Mt. Carmel R. C. Church)  
Wednesday & Thursday 10-12 (available 1x every 30 days)  
Min. 18 years-old, proof of income & residency, photo ID, MA Health ID required for all children. Non-perishable foods.

**Grace Episcopal Church** 508.993.0547  
133 School Street  
Wednesday & Friday 9:30 - 10:30 (available 1x per month / 12 x per yr.  
Photo ID required and children's insurance cards.

**MO Food Life Pantry** 508.992.5978  
722 Pleasant Street  
Open 3 Wednesdays per month (call first) 10-12 noon (available once every 30 days) For adults, picture ID & proof of income, ID for family members.

**Mobile Ministries** 508.993.0614  
Monday: Salvation Army parking lot 6:00pm, Tuesday: Mechanics Lane 6:00pm, Wednesday: Acushnet Heights near Wed Square 6:00pm, Thursday: Mechanics Lane 6:00pm, Friday: PAACA 6:00pm, and Saturday: Salvation Army parking lot 11:30am.

### FOOD PANTRIES

**PACE, Inc.** 508.999.9920  
146 William Street  
Monday-Friday (New walk-in or received no service w/in past year: 9-11, all others by appointment) (available 1x every 3 months, if PACE client, 1x per month) Referral, Picture ID & verification of dependents required.

**Debbie's Kitchen Food Pantry** 508.525.9010  
95 Willow Street  
Saturdays 10 am-noon. Requires photo ID and proof of income. Serves residents of NB and the surrounding area. Limited to one visit/month.

**The Salvation Army** 508.997.6561  
618 Purchase Street  
Monday-Friday 9:00am-noon & 1-3 (available 1x every 3 months)  
Required: ID for household members & proof of residence for appl. 1-5 days of food / clothing vouchers for fire victims only.

**St. Anthony's Church** 508.993.1691  
Nye Street Entrance (enter through church basement door)  
Every other Thursday @ 11:30am - 1:00pm (1x every other week)  
Picture ID and MA Health.

**St. Lawrence Church** 508.992.4251  
110 Summer Street  
Every other Friday from 10:30-11:30am. Photo ID for household members and proof of address in 02740 zip code required.

**St. Martin's Church** 508.994.8972  
136 Rivet Street  
3rd Saturday 10-11

**Seven Hills Behavioral Health** 508.999.4159  
1177 Acushnet Avenue  
Monday & Wednesday 9:30 - 11:00, Thursday 5:00 - 7:00pm  
Photo ID, proof of income and proof of address.

### HEALTH/MEDICAL CARE

**SouthCoast Center for Women's Health** 508.998.0600  
**GNB Community Health Center** 508.992.6553  
**NB Family Planning** 508.984.5333  
**St. Luke's Hospital** 508.997.1515

### MENTAL HEALTH CARE

**New Bedford Crisis Center** 508.996.3154  
543 North Street

**Child & Family Services** 1061 Pleasant St. 508.996.8572  
543 North Street 508.984.2566  
3077 Acushnet Ave 508.742.1040

**FHR Anchor House** 508.984.4300  
2277 Purchase Street

**Seven Hills Recovery & Wellness Center** 508.999.3126  
34 Gifford Street

**MA Dept. of Mental Health** 508.996.7900  
888 Purchase Street

### STREET SHEET 2017

**Available help for those who are experiencing homelessness or are threatened with homelessness.**

The City of New Bedford's Homeless Service Providers' Network (HSPN) has created this "Street Sheet" to identify some important resources available to you—where to get a meal, how to find shelter and where to call for help that you need right now.

This information is updated semi-annually and some providers or programs may have changed since the last revision. Check with agency to verify their current service capabilities.

**City of New Bedford, MA**  
**HOMELESS SERVICE PROVIDERS' NETWORK**  
www.nbhspn.com

Printing costs generously donated by the United Way of Greater New Bedford.

**United Way** **HSPN**  
REVISED FEBRUARY 2017

### MEAL SITES AND TIMES

Pilgrim United Church of Christ, 635 Purchase St. / Grace Episcopal Church, 133 School St. / The Salvation Army, 618 Purchase St. / St. Anthony's R.C. Church, Nye St. / Full Blessings Church, 475 Union St.

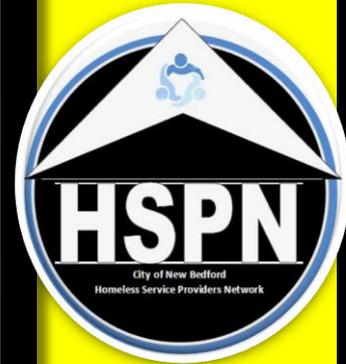
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Breakfast</b>	7:30-8:00 Grace Episcopal Church	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More	6:35-7:30 Mercy, Meals and More			
<b>Lunch</b>	11:00 Full Blessings Church / Service & Meal	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen	11:00-1:00 Sister Rose House Soup Kitchen 12:00 St. Anthony's	11:00-1:00 Sister Rose House Soup Kitchen	
<b>Dinner</b>	5:00-6:30 Salvation Army			4:15 Salvation Army			

### VETERANS ASSISTANCE

**MA Dept. of Veterans Services** 1.888.844.2838  
**New Bedford Veterans Services** 508.991.6184  
**New Bedford VA Outpatient Clinic** 508.994.0217  
**NB VET Center** 508.999.6920  
**National Call Center Homeless Veterans** 1.877.424.3838  
**Veterans, Inc.** 1.800.482.2565  
**Veterans Transition House** 508.992.5313

## mental health forum

Over sixty people attended the HSPN meeting in May at SouthCoast Behavioral Health where a panel of experts addressed the intersection of homelessness and mental health.

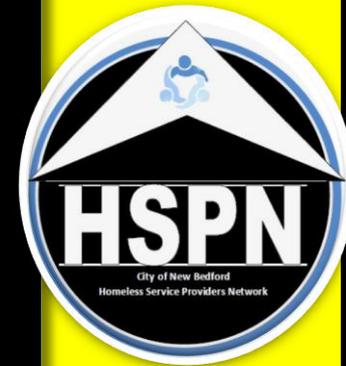
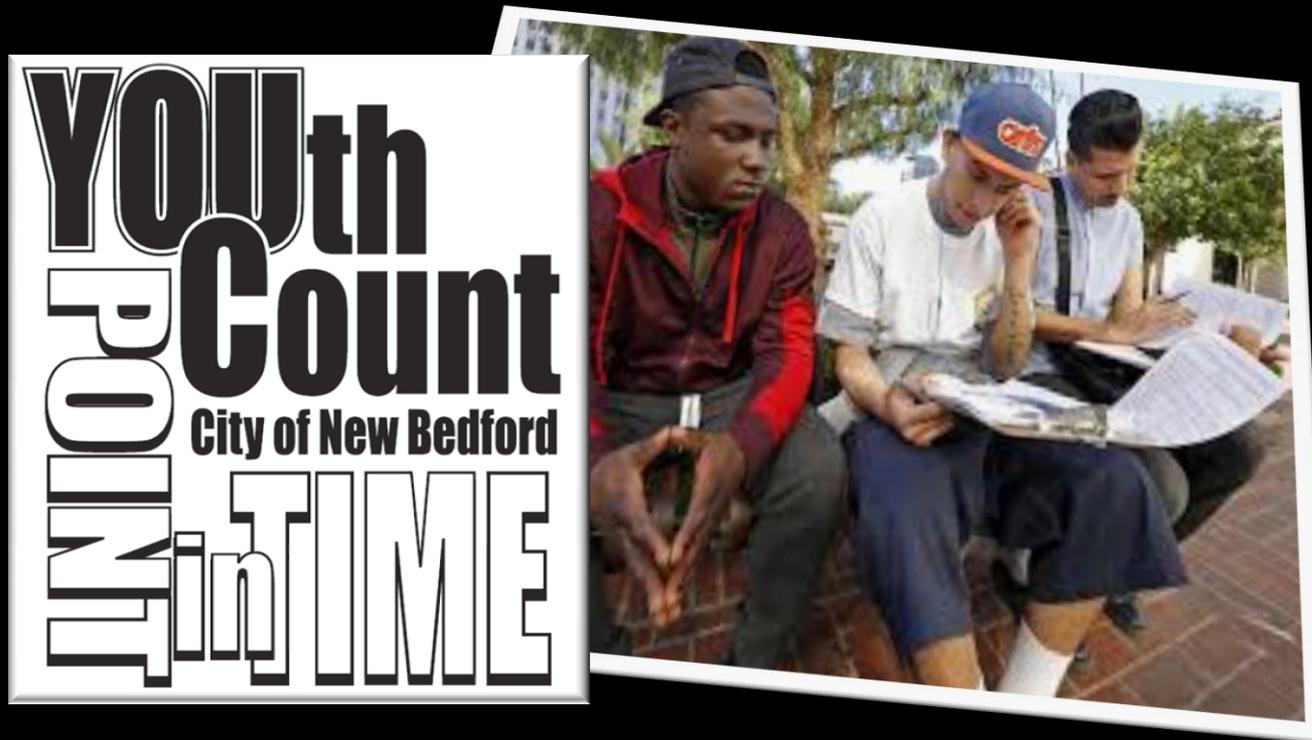


# 2017

# HSPN

## youth count

2017 marked the fourth annual statewide youth count conducted May 1<sup>st</sup> – May 14<sup>th</sup>. Locally surveys were provided to those identified as youth experiencing homelessness and those within the New Bedford Public School System, Bristol Community College and St. Killian's shelter for unaccompanied youth. A total of 350 surveys were completed in New Bedford, only ten of whom were classified as homeless.



2017

HSPN

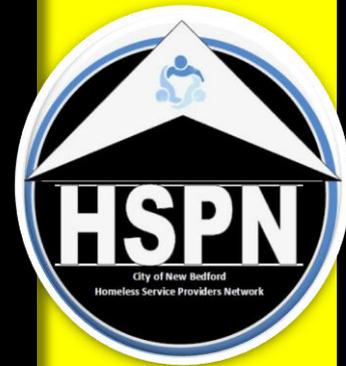
## nofa

Each year we know that the federal NOFA—Notice of Funding Availability—from HUD will be issued to provide an opportunity for local CoC's like the HSPN to articulate their strategies for ending homelessness and the extent to which they are achieving success towards that goal.

The 2017 NOFA arrived during the summer and proved to be an extremely competitive undertaking. Results are anticipated by the end of 2017 or early 2018.



**2017 HUD CONTINUUM  
COMPETITION NOW OPEN**  
**CLICK HERE FOR MORE INFO**



**2017**

**HSPN**

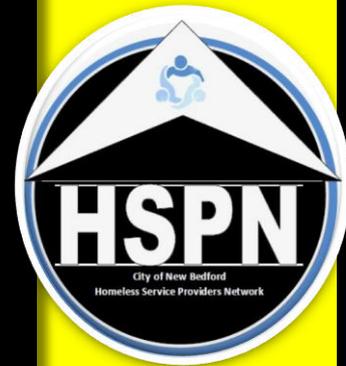
## strategic planning

The City of New Bedford's Department of Planning, Housing & Community Development worked with the HSPN Executive Committee and consultant TAC (The Technical Assistance Collaborative) in developing and publishing a two year strategic plan for the Continuum.



### Strategic Plan to Prevent and End Homelessness in New Bedford

August 2017 to July 2019



# 2017

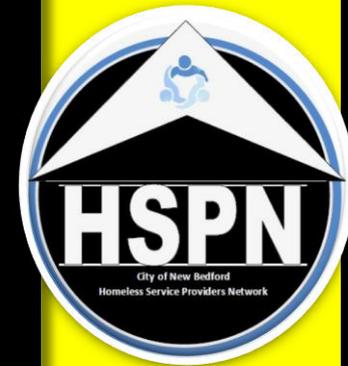
# HSPN

## funding

The New Bedford Continuum of Care application was submitted in September of 2017.

The CoC was awarded just under \$1.7 million in funding in 2016 to renew the city's existing permanent housing programs; as of this presentation, no announcement has yet been made for the most recent round.

Program	Project Type	Amount
Family Preservation – SRN	Permanent Housing	
Step-Up –PAACA	Permanent Housing	
Transition to Stability—Catholic Social Services	Permanent Housing	?
Welcome Home—Steppingstone	Permanent Housing	
Prism—Catholic Social Services	Permanent Housing	
Portico—Catholic Social Services	Permanent Housing	
HMIS—City of New Bedford	HMIS	
<b>Total Funding:</b>		



2017

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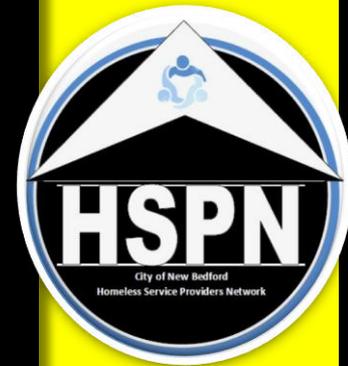
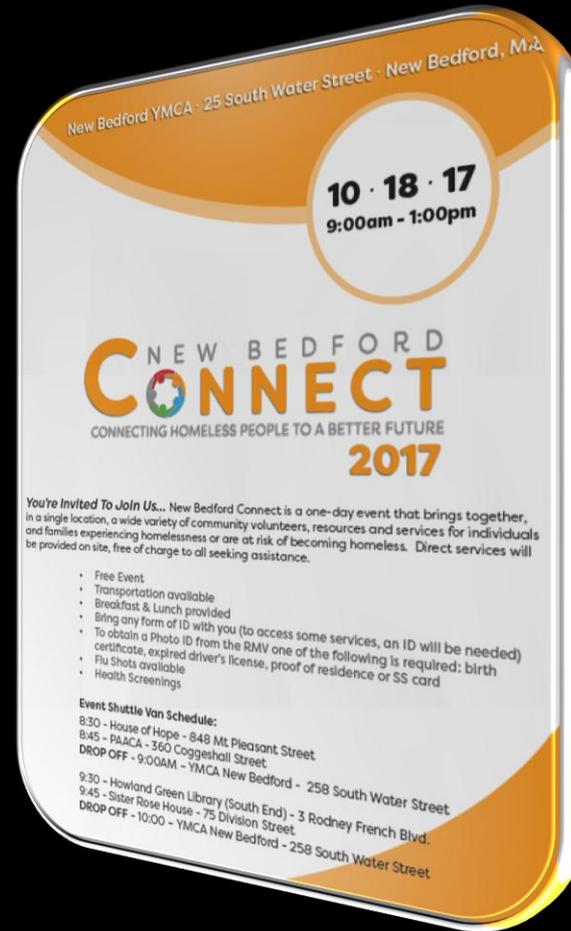


## nb connect.2017

After a successful “NEW BEDFORD CONNECT” event in 2016, the Rise Up team worked hard with SouthCoast Leadership in once again delivering an impressive one day-one resource fair for those close to, or in the midst of, homelessness.

NB Connect.2017 was an impressive success bringing out service providers, community agencies, city departments and volunteers along with over 100 guests in need of resources and/or housing.

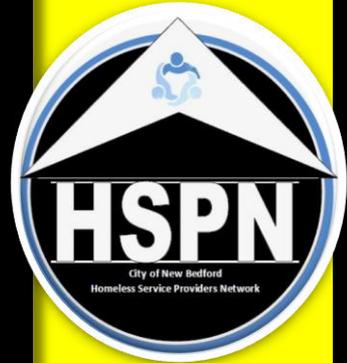
It is anticipated this important resource event along with the important dialogue in the city around poverty, need and homelessness will continue with future NB Connect events in the coming years.



# 2017

# HSPN

nb connect.2017



2017

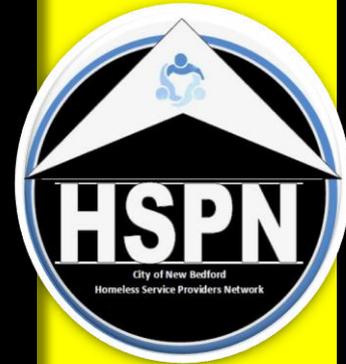
HSPN

## sister rose award

The Sister Rose Award was established by the HSPN in honor of its first recipient, sister Rose Ellen Gallogly, Executive Director of Market Ministries and one of the founding members of the HSPN.



The award is given annually to:  
*"...an individual from within the Continuum of Care in recognition of his/her achievement, dedication, compassion in his/her personal and professional life in living out the mission of the HSPN rooted in the belief that every person is entitled to live in dignity."*



2017

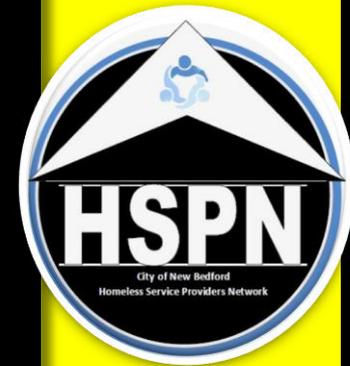
HSPN

## sister rose award

The 2017 Sister Rose Award was presented to **The Rev. David Lima** of the InterChurch Council of Greater New Bedford in recognition of his enormous contributions, both personal and professional, to serving those experiencing homeless in the City of New Bedford.



Mayor Mitchell presents the Rev. David Lima with the 2017 Sister Rose award.



2017

HSPN



## second year of coordinated entry

The continuum's new coordinated intake system went live on December 1, 2015 and has now reached the two year mark.

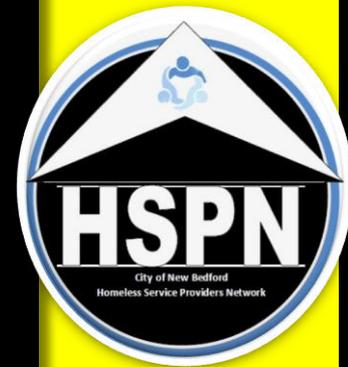
**THE CALL (Coordinated Access to Local Links) was adopted as the centralized intake system across the three Bristol County continuums and its operational protocols were adopted by the HSPN.**

Department of Planning, Housing & Community Development staff along with Catholic Social Services (CALL staff) are now working with HUD consultants on upgrading the system to ensure compliance with the new HUD required standards effective January 23, 2018.



**1-800-HOMELESS**  
**(1-800-466-3537)**  
*Valid only if dialed from a 508 or 774 area code.*  
**THE CALL = Coordinated Access to Local Links**

IF YOU ARE CURRENTLY HOMELESS ANYWHERE IN BRISTOL COUNTY, PLEASE MAKE THE CALL FOR ASSISTANCE TODAY.



2017

HSPN

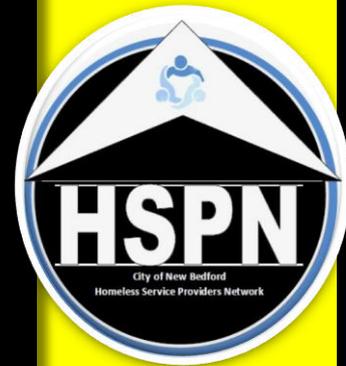
## **cold weather overflow shelter**

Once again the overflow shelter was activated through the winter months, providing overnight shelter to over 580 guests. Rise Up's contribution of \$10,425 along with the City's own allocation and the amazing work of volunteers and staff provided valuable funding needed to ensure the shelter's operation.

Through the efforts of Rise Up and an appropriation by the city, extreme weather overflow shelter availability will be available during the winter of 2017-2018.



**2017**



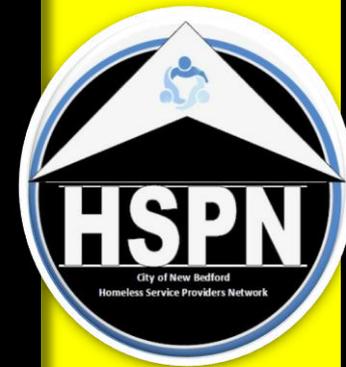
**HSPN**

## partners: soco

The South Coast Regional Network (SoCo) is one of ten regional networks across the Commonwealth working in bringing collaborative voices to the table with the fixed purpose of ending homelessness. SoCo includes the City of New Bedford within its catchment area.



**SAVE THE DATE**  
**Homelessness Among Elders Summit**  
A discussion for the South Coast, Cape and Islands  
When: Monday, October 23, 2017 9:00am till 1:00pm  
Where: Marriott Towne Place Suites, Wareham MA  
Keynote Address: Alton F. Booner, Secretary  
Executive Office of Elder Affairs  
Sponsored by:  
  

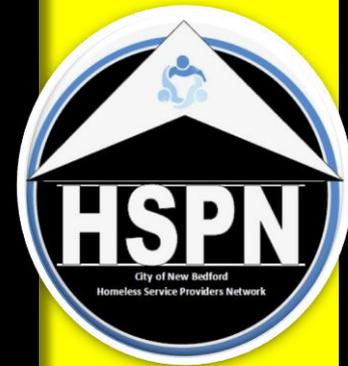
# 2017

# HSPN

## partners: rise up for homes

Rise Up is a collaborative campaign established by the HSPN designed to build community awareness and raise funds to meet the complex needs of individuals/families experiencing homelessness in New Bedford. It's purpose is more than just fundraising; it's about changing the narrative about homelessness, presenting facts and opportunity for conversation to create innovative solutions to the problem while ensuring everyone has a voice in this process.

Since May 2017, Rise Up had raised over **\$5,400** ; as of December 18, 2017, it's fund balance was just under **\$19,000**.

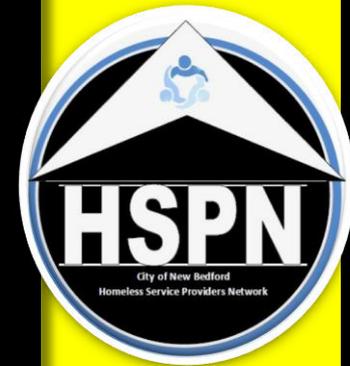


2017

HSPN

## partners: regional partnership meeting

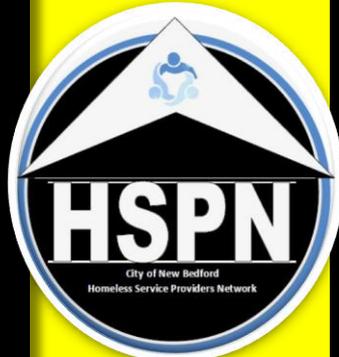
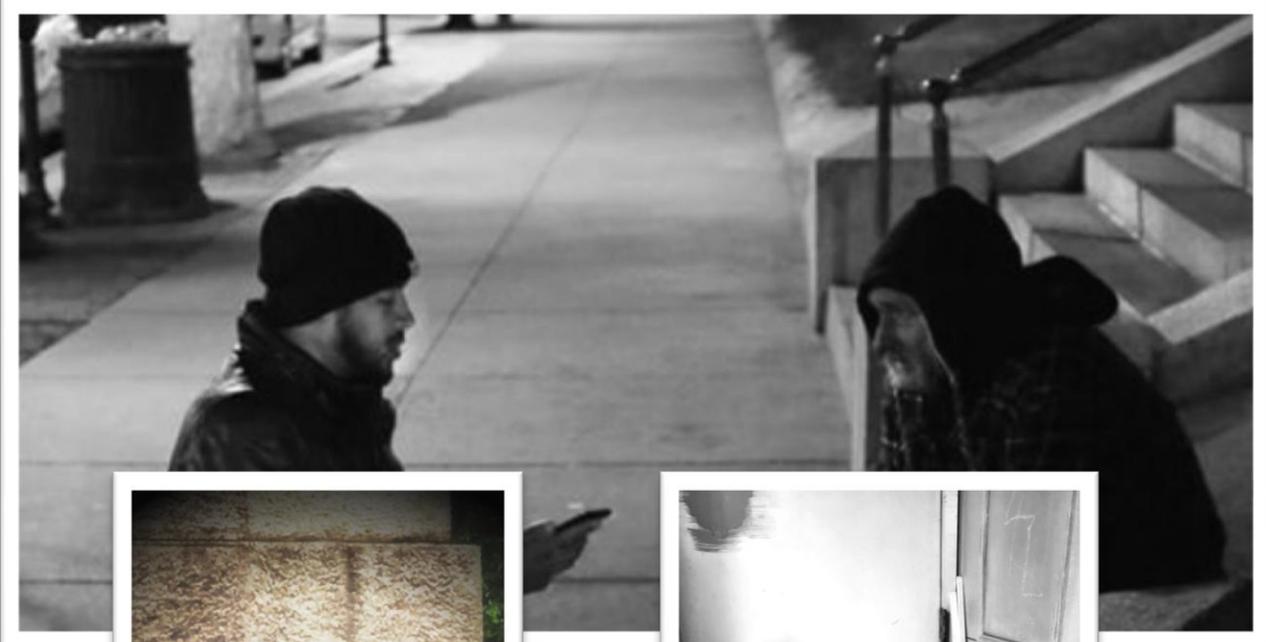
Members of the New Bedford HSPN participated in the first Southeastern Regional McKinney-Vento Partnership Meeting in September hosted by the NB Public Schools. This meeting brought together local McKinney Vento liaisons with mainstream resource providers and Continuum representatives.



2017

HSPN

and the work of the hspn  
...goes on.

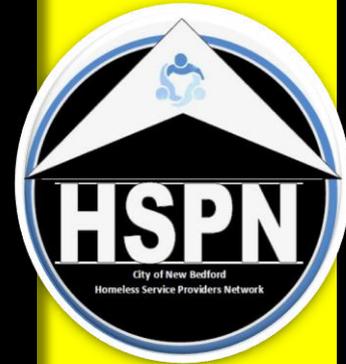


2017

HSPN

# the work of the hspn

The City of New Bedford's Continuum of Care continues to pride itself on carefully executing strategic actions that provide the pathway out of homelessness for everyone.

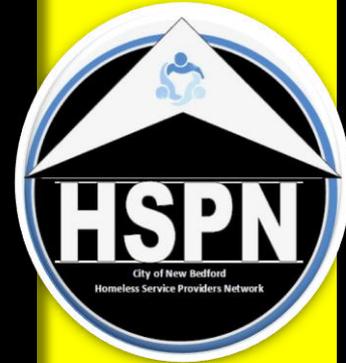


# 2017

# HSPN

## the work of the hspn

This work takes place in offices, encampments, kitchens, shelters, church halls, conference rooms, underpasses and online and it involves everyone, most especially, YOU.



2017

HSPN

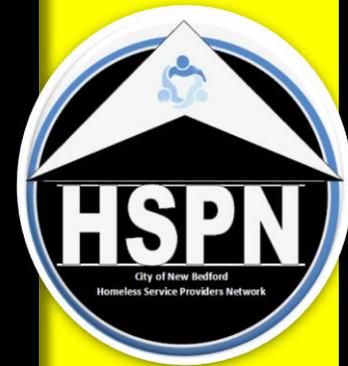
## the work of the hspn

To those who's professional and/or personal paths have helped reach out to and serve those experiencing homelessness in whatever form—*thank you...*



...and we're counting on YOU for 2018.

2017



HSPN



**CITY OF NEW BEDFORD**  
DEPARTMENT OF PLANNING, HOUSING &  
COMMUNITY DEVELOPMENT

# HSPN

# 2017

## ANNUAL REVIEW

